## **SMART®** Health Card Frequently Asked Questions

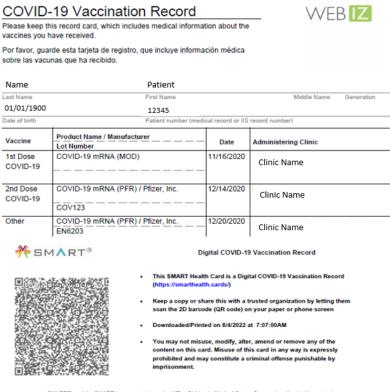
#### What are SMART® Health Cards?

SMART Health Cards are digital vaccination record cards of your COVID-19 vaccination history with a 2D barcode (commonly known as a QR code) from a trusted issuer such as an immunization registry, healthcare provider or pharmacy. It can be printed on paper or saved digitally. You can use a smartphone to scan it and securely save it to your smartphone or onto an app, or you can simply save or print it for future use.

The QR code can then be scanned by a compatible SMART Health Card verifier app at places like airports or large venues that require proof of vaccination, if you choose to share it. You will also be asked for proof of identification, such as photo ID, to ensure the privacy and security of your vaccination record.

#### What does a SMART® Health Card look like?

A SMART® Health Card has a 2D barcode (QR code) that looks like the image below and contain the SMART® logo.



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#### What can I do with a SMART® Health Card?

You can keep your SMART® Health Card as a record of your COVID-19 vaccination history. You can also choose to share it with others (such as your doctor or a specialist your doctor refers you to or schools and other venues requiring immunization for admittance) if you want or need to show them this information.

## How do I save my SMART® Health Card to a digital wallet?

You may connect your health records to an app that supports SMART® Health Cards.

- iPhone users can add their Digital Vaccine Record to Apple Health and Apple Wallet by following instructions <u>here</u>.
- Android users who use Google Pay can add their Digital Vaccine Record to Google Pay by following instructions <u>here</u>.
- Samsung Pay users can add their Digital Vaccine Record to Samsung Pay by following instructions <u>here</u>.

#### Is there a fee to use a SMART® Health Card?

No. There should be no fee to get a SMART® Health Card. If you decide to share your SMART® Health Card with someone, there should be no fee for you or them.

## How do I add additional COVID-19 dose(s)?

SMART® Health Cards do not change over time. Whenever you receive an additional COVID-19 vaccine or booster, you will need to request an updated COVID-19 vaccination record from the entity that provided your SMART® Health Card.

## Will my COVID-19 SMART® Health Card be accepted everywhere that asks for my COVID-19 vaccination or test status?

Different organizations have different rules for verifying COVID-19 vaccinations. For example, some states and countries may have different rules

than others. SMART® Health Cards are designed so they may be used by any organization that wants to use them for COVID-19 credentialing or provide options for users who prefer not to use SMART® Health Cards.

## What if the information on my SMART® Health Card is wrong?

You should contact the organization that performed your vaccination. They are responsible for the accuracy of your records and these records are the source of the information on your SMART® Health Card.

## I have travel questions related to SMART® Health Cards

Travel requirements vary across countries and are constantly evolving. Some countries accept SMART® Health Cards as verifiable vaccination certificates, while others do not yet. For the most up-to-date information, please refer to official guidance from the destination(s) to which you are traveling.

## How do SMART® Health Cards protect my privacy?

Your COVID-19 vaccination history is stored directly within the SMART® Health Card as a 2D barcode (QR code) that you control. Sharing your card is completely up to you. A regular smart phone camera cannot scan this QR code. Only mobile apps designed to consume the SMART Health Card can interpret the data stored in the QR code.

## What happens to my information after I share it?

Sharing your SMART® Health Card information is just like sharing a paper copy of immunization records with a school, faxing medical records to a physician's office, or using your credit card at a restaurant. You should only share your SMART® Health Card information with trusted organizations that tell you what they intend to do with your data and/or if they will keep it. If you are not comfortable with the organization seeing the information in your SMART® Health Card, you should not share it.

#### What if I lose my SMART® Health Card?

Just like a normal file, you can save back-ups of your digital SMART® Health Card. You may also make copies of a paper SMART® Health Card. You may be able to receive a new SMART® Health Card from the organization that has your records.

## Can someone steal my SMART® Health Card?

Your SMART® Health Card can be presented by anyone holding it. However, SMART® Health Cards are verified with another form identification, such as a student account in a school system or a driver's license.

# Does sharing my SMART® Health Card disclose any government-issued identifiers, like my social security number or citizenship status?

No. The card should only contain your legal name, date of birth, and vaccination history.

#### Where can I find additional information on SMART® Health Cards?

For additional information, visit the SMART® Health cards website: **SMART® Health Cards**.