What is SHARE?
The State Health Alliance for Records Exchange (SHARE) is Arkansas’s only Health Information Exchange (HIE). SHARE is a product of the Arkansas Office of Health Information Technology which is part of the Arkansas Department of Health. It is a system that connects health care records between providers so any health care professional you see has your information.

What does SHARE do?
HIEs like SHARE securely connect your doctors, nurses, pharmacists and other health care professionals. It allows health care professionals to view your complete medical history so they can have the information they need to give you the best care possible.

Who can access my information?
Only certified health care professionals are given access to patient health records. It is a HIPAA violation if health care professionals view your health records for any reason other than treatment, payment and operational purposes.

Can I choose not to use SHARE?
Yes, tell your doctor that you wish to opt-out of using SHARE, and they will update that information in their Electronic Medical Record System (EMR). You can also decide to opt back in at any time by informing your doctor.

Is my health information safe using SHARE?
SHARE complies with all federal and state privacy laws, including the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the Arkansas Personal Information Protections Act, which are designed to protect your health information. These laws require that your information be kept secure both while it is being emailed or sent through a computer, and while it is at your health provider’s office. Using SHARE enhances the privacy and security of your health records.

How can SHARE benefit you?
SHARE connects all participating health care providers (doctors, nurses, hospitals and clinics) so that when you get care from someone other than your usual doctor, they can view your health record, which includes your health information like allergies, medications, test results, and more. SHARE is also connected to 24 other HIEs throughout the country, which means if you receive care out of state your connected physician in Arkansas is alerted and is able to follow up on you.

What happens when I opt-out of SHARE?
Your doctor will have a less complete record of your health. Your health record may be sent in unsafe and unsecured ways such as faxing or mailing.