



Arkansas Department of Health

Rabies Specimen Delivery during Regular Working Hours

If it is from 8 AM until 4:30 PM on a weekday, take specimen to the receiving area at the rear of the Public Health Laboratory building (201 S. Monroe, Little Rock).

- Turn onto Palm St. from W. Markham and take the fourth driveway to the right. Sign says Public Health Lab Receiving with an arrow. Head toward the building in front of you and turn right into a small parking/unloading area.
- The door to the specimen receiving area is on the back of the large building to your left and is clearly marked for laboratory specimens.
- Enter door and follow signage telling you to go to the window for help.
- If the specimen is not already in a rabies bucket, the individual will be asked to place the specimen in one and fill out a submission form.

Rabies Specimen Delivery after Regular Working Hours

Normal business hours for the Public Health Laboratory are 8:00 AM to 4:30 PM weekdays. Most rabies specimens do not need to be delivered or tested after normal work hours. The best procedure is to refrigerate the specimen or store it with frozen ice packs in an ice chest or Styrofoam container, and deliver it to your local health unit as soon as possible during normal operating hours. The local health unit has the rabies buckets, submission forms as well as means of getting the sample to the laboratory. It is preferable to not freeze the specimen.

These instructions pertain to all rabies specimens delivered after 4:30 PM on weekdays, and on weekends and holidays.

- Specimens that arrive after regular business hours should be brought to Loading Dock B of the main Health Department building in Little Rock (4815 W. Markham St). This is the second driveway on the right from the corner of W. Markham and Palm St. A sign at the end of this driveway indicates the location for after-hours specimen receiving.
- At Loading Dock B, there is a doorbell and phone located just outside the security doors, along with phone numbers for maintenance (501-661-2103) and the Emergency Communication Center (ECC) (501-661-2136).
- The individual should first contact maintenance using the doorbell provided or by calling 501-661-2103 and inform the on-call personnel that they have a rabies specimen to drop off.
- If maintenance cannot be reached, call communications at 501-661-2136 and the ECC will page maintenance and inform them that there is a specimen for pick up.
- The individual will be asked to place the specimen in a rabies bucket (provided by maintenance) and fill out a submission form.
- Maintenance personnel will only be responsible for bringing the specimen to the walk-in refrigerator located in the Public Health Laboratory building.