Quick Navigation Tips
Clear Impact Scorecards
Introduction

The Arkansas Department of Health has begun to use web-based Clear Impact scorecards to report and measure performance and to provide data on the health status of Arkansans. The following slides provide a brief overview of how to navigate any scorecard.
Navigation Bar

• Located upper left hand corner of scorecard, immediately below the scorecard title.

• Use cursor to click and slide the button to the right to see more detail for the entire scorecard; slide the button to the left to see less.
# Results Based Accountability Definitions

## Population Accountability

<table>
<thead>
<tr>
<th>R</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>A condition of well-being for children, adults, families or communities.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>I</th>
<th>Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td>A measure which helps quantify the achievement of a result.</td>
<td></td>
</tr>
</tbody>
</table>

## Performance Accountability

<table>
<thead>
<tr>
<th>S</th>
<th>Strategy</th>
</tr>
</thead>
<tbody>
<tr>
<td>The target of measurement: a program, agency, strategy, solution, or service system.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PM</th>
<th>Performance Measure</th>
</tr>
</thead>
<tbody>
<tr>
<td>A measure of how well a program, agency, or service system is working.</td>
<td></td>
</tr>
</tbody>
</table>
Plus/Minus Buttons

• A plus sign indicates that more information is available. Use cursor and click to reveal additional information.

• A minus sign allows you to hide information if you want to see less. Use cursor and click to collapse window.
Result/Strategy Notes: look for gray notepaper icon and click with cursor to reveal, then click again on each note label to view information.
Indicator/Performance Measure Notes: first click on plus sign to reveal graph, then click again on each note label to view information.
To reveal all notes for any statement type (Result, Strategy, Program, Indicator, or Performance Measure), click on the statement.

**Hypertension: Increase identification, education, and referral of Arkansans with high blood pressure through a team-based care approach.**

**Number of individuals with two elevated blood pressures identified in the LHU who are referred to care.**
Arrow Colors

Data trends are easily identified by arrow color.

- A **black** arrow is used to identify either no change from previous reporting period or no polarity—data that is neutral—a higher or lower number has no significance.

- A **red** arrow identifies data that is trending negatively.

- A **green** arrow identifies data that is trending positively.
Arrow Direction and Number

- An **upward** pointing arrow indicates an **increase** as compared to the previous reporting period.

- A **downward** pointing arrow is used to identify a **decrease** as compared to the previous reporting period.

- A **steady** arrow identifies data with **little or no** change as compared to the previous reporting period.

- The number following the arrow indicates the number of reporting periods for the current trend.
For More Information

The Office of Performance Management, Quality Improvement, and Evaluation

Susan Brouk
Performance and Accreditation Manager
susan.brouk@arkansas.gov
(501) 280-4884