



Arkansas Department of Health

Arkansas Board of Hearing Instrument Dispensers
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Governor Sarah Huckabee Sanders
Renee Mallory, RN, BSN, Secretary of Health
Eydie Hostetler, MPH, Board Administrator

Preapproved CEUs¹

The courses outlined below have been preapproved by the Board for the 2024-2025 renewal period and approval is only for the specified course date(s) and location(s), if applicable.

Beltone Electronics

Beltone Serene: A World of Possibilities

CEUs **FORMAT**
6

Approved for the following course dates and locations:

- September 28, 2023 – Bloomington, MN
- October 5, 2023 – Indianapolis, IN
- October 10, 2023 – Portland, ME
- October 12, 2023 – Warwick, RI
- October 19, 2023 – Nashville, TN & Fresno, CA
- October 26, 2023 – Richmond, VA
- November 2, 2023 – Orlando, FL & Huntington, WV
- November 9, 2023 – Detroit, MI
- November 16, 2023 – Cleveland, OH
- November 29, 2023 – Crestview, FL
- November 30, 2023 – Phoenix, AZ & Atlanta, GA
- December 7, 2023 – Charlotte, NC
- December 14, 2023 – O'Fallon, IL

GN ReSound

The following courses are approved for July 1, 2023-December 31, 2023:

Jabra Enhance Pro 10 Family Extension –]
Smart Fit 1.16 –]

CEUs **FORMAT**
1
1

Hearing Healthcare Instructional Institute (HHII)

All HHII courses are live interactive webinars unless otherwise stated.

Principles of Customer Service, approved for course date July 13, 2023 –

CEUs **FORMAT**
1 Internet

The following courses are approved for January 11, 2024 - December 14, 2024, at various locations:

Insurance 101 –
Audiometric Pitfalls –
Presenting Medical Errors –
What you Need to Know About Infection Control –
TeleHear and Remote Care; Implementing into Daily Practice –

1 Internet
1 Internet
1 Internet
1 Internet
1 Internet

¹ Please refer to the Arkansas Board of Hearing Instrument Dispensers Rules, Article VIII. License Renewal; Inactive Status, Section 3 for information as it pertains to continuing education requirements.

Note: Article VIII, Section 3(iii). Up to four (4) continuing education hours may be earned via courses taken over the internet for any one renewal period. Each internet course must be fully completed prior to the end of the license year in which it is commenced. Proof of passage must be supplied in writing at the time of renewal for the upcoming year.

Hearing Pro

Miracle Ear MidWest Summit 2023, approved for July 7-8, 2023 –]

CEUS FORMAT
10

Sivantos, Inc

Click Until it Clicks with Signia's Connexx, approved for July 1, 2023-December 31, 2023 – 1 CEU

The following courses are approved for October 20, 2023 – November 28, 2023, at various locations:

The Power of Conversation: It's More Than Just Hearing in Noise

The Next Generation of Signia's Split Processing is Here –

Optimizing Connexx for Hearing Performance –

Unleashing the Power of Conversation –

Connexx: Unleash the Fitting Software Potential -

The Power of Conversation: Augmenting the Human Need for (Re)Connection –

CEUS FORMAT

1	Webinar
1	In Person
1	In Person
2	In Person
1	In Person
1	In Person

Widex USA, Inc.

The following is approved through the end of 2023 - ongoing at various locations:

Mastering Tinnitus Management with Widex Zen Therapy –

CEUS FORMAT

1	Webinar
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Mark Shuffield

The following course are approved for April 5, 2024 – June 24, 2024, at various locations:

Ethics 101 for Hearing Professionals –

A Culture of Care for Patients & Staff –

CEUS FORMAT

1	In Person
1	In Person

Starkey Laboratories, Inc.

The following courses are approved for July 1, 2023-December 31, 2023:

STARKEY CE COURSE TITLE

23.01 A Connected Experience with Wireless Accessories

23.01 Addressing the Needs of Patients with Mild to Moderate Hearing Loss

23.01 Advanced Fitting Strategies – A Case Studies Approach

23.01 Choosing the Best Product for Your Patient

23.01 Hearing Aid Fitting Made Easy

23.01 Hearing Protection: Providing a Key Service for Your Patients

23.01 Optimizing the Mobile App: Tips and Tricks

23.01 Strategies for Successful Hearing Aid Fittings

23.01 Telehealth: Enhanced Service Delivery to Meet Patients' Needs

23.01 The Art of Hearing Management

23.01 The Art of Patient Management

23.02 Excellence in Fitting Journey

23.06 The Art of Patient Care

23.09 Practical Considerations for Hearing Aid Modifications

23.09 The Art of Fitting Care

23.12 The Art of Fitting Management

23.02 Real Ear Measurement: Optimizing Target Match

23.01 Infection Control in Hearing Healthcare

23.04 The Art of Hearing Care

23.01 Excellence in the Hearing Journey

23.015 Excellence in the Patient Journey

23.02 Excellence in the Fitting Journey

23.01 Quality in Hearing Care

23.015 Quality in Patient Care

23.02 Quality in Fitting Care

23.005 Quality in Hearing Management

23.03 Quality in Patient Management

CEUS FORMAT

1	Internet
1	Internet
1	Internet
1	Internet
1	Internet
1	Internet
1	Internet
1	Internet
1	Internet
1	Internet
2	Both
6	In Person
9	In Person
9	In Person
12	In Person
2	Both
1	Internet
4	In Person
1	Both
1.5	Both
2	Both
1	Both
1.5	Both
2	Both
0.5	Internet
3	In Person

23.04 Quality in Fitting Management	4	In Person
23.01 The Science of Hearing Management	1	Internet
23.04 The Science of Hearing Care	4	In Person
23.06 The Science of Patient Care	6	In Person
23.09 The Science of Fitting Care	9	In Person
23.12 The Science of Fitting Management	12	In Person
23.01 The Science of Patient Management	1	Internet
23.01 Quality in the Hearing Journey	1	Both
23.015 Quality in the Patient Journey	1.5	Both
23.02 Quality in the Fitting Journey	2	Both
23.01 The Making of the Best AI Hearing Aid	1	Internet
23.01 Optimizing Service Delivery with Telehealth	1	Internet
23.01 Crafting a Personalized Hearing Aid Experience	1	Internet

Starkey Laboratories, Inc

The following courses are approved for January 2, 2024 – December 31, 2024, at various locations:

STARKEY # STARKEY CE COURSE TITLE	CEU	FORMAT
24.01.01 24.01 Choosing the Best Product for your Patient	1	Internet
24.02.01 24.01 Hearing Aid Fitting Made Easy	1	Internet
24.39.01 24.01 Beyond Hearing - The Role of Hearing in Physical and Cognitive Health	1	Both
24.40.01 24.01 Safety in a Loud World: Best Practices in Hearing Conservation	1	Both
24.41.01 24.01 Ethical Issues in the Hearing Healthcare Workplace: Can They be Avoided	1	Both
24.42.01 24.01 Infection Control: Preparation and Preparedness for Hearing Healthcare	1	Both
24.43.01 24.01 Make a Connection: Guiding Hearing Aid Wearers to Success with Assistive Listening Devices	1	Both
24.44.01 24.01 Medical Error Prevention in Hearing Healthcare: Ensuring a Safe Patient Experience	1	Both
24.45.01 24.01 Supporting Inclusivity and Diversity in the Hearing Healthcare Workplace	1	Both
24.62.08 24.08 Evolution in Product Management: Hearing Care	8	In Person
24.64.09 24.09 Recovering the Lost Art of Hearing Aid Modification: Beyond Hearing	9	In Person
24.67.01 24.01 Using Social Media to Improve Patient Outcomes	1	Internet
24.68.01 24.01 Schedule Management: Using a Morning Huddle to Drive Patient Care	1	Internet
24.69.01 24.01 A Patient Driven Treatment Plan Starts with a Strong Recommendation	1	Internet
24.70.01 24.01 Practice Management: Scheduling Future Appointments to Optimize Patient Outcomes	1	Internet

Starkey Laboratories, Inc

The following courses are approved for January 2, 2024 – March 31, 2024, at various locations:

STARKEY # STARKEY CE COURSE TITLE	CEU	FORMAT
24.03.01 24.01 Excellence in Product Design	1	Both
24.04.01 24.01 Excellence in Fitting Software	1	Both
24.05.01 24.015 Excellence in Hearing Care	1.5	Both
24.06.02 24.02 Excellence in Fitting Care	2	Both
24.07.03 24.03 Excellence in Patient Care	3	In Person
24.08.04 24.04 Excellence in Practice Care	4	In Person
24.09.005 24.005 Excellence in Product Selection	.05	Internet
24.46.01 24.01 Fitting Formulas as the Foundation of a Successful Hearing Aid Fitting	1	Both
24.47.01 24.01 Optimizing Patient Success with Real Ear Measurement and Speech Mapping: Best Practices for Real Ear Measurement	1	Both
24.48.01 24.01 Advanced Fitting Tools Software Deep Dive: Advance Fitting Tools	1	Both

Starkey Laboratories, Inc

The following courses are approved for January 2, 2024 – June 30, 2024, at various locations:

STARKEY # STARKEY CE COURSE TITLE	CEU	FORMAT
24.31.01 24.01 Evolution in Product Innovations	1	Both

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24.33.02	24.02 Evolution in Product Advancements	2	In Person
24.34.03	24.03 Evolution in Fitting Advancements	3	In Person
24.35.04	24.04 Evolution in Hearing Advancements	4	In Person
24.36.06	24.06 Evolution in Product Management	6	In Person
24.37.09	24.09 Evolution in Fitting Management	9	In Person
24.38.12	24.12 Evolution in Patient Management	12	In Person

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The following courses are approved for April 1, 2024 – June 30, 2024, at various locations:

STARKEY #	STARKEY CE	COURSE TITLE	CEU	FORMAT
24.10.01	24.01	Quality in Product Design	1	Both
24.11.01	24.01	Quality in Fitting Software	1	Both
24.12.01	24.015	Quality in Hearing Care	1.5	Both
24.13.02	24.02	Quality in Fitting Care	2	Both
24.14.03	24.03	Quality in Patient Care	3	In Person
24.15.04	24.04	Quality in Practice Care	4	In Person
24.16.005	24.005	Quality in Product Selection	.05	Internet
24.49.01	24.01	Make an Impression: Tailoring the Hearing Aid Fitting Experience	1	Both
24.50.01	24.01	Elevate the Hearing Experience—Artificial Intelligence in Hearing Solutions	1	Both
24.51.01	24.01	Delivering Patient Care Anywhere with Telehealth Remote Programming	1	Both

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The following courses are approved for July 1, 2024 – September 30, 2024, at various locations:

STARKEY #	STARKEY CE	COURSE TITLE	CEU	FORMAT
24.17.01	24.01	Evolution in Product Design	1 CEU	Both
24.18.01	24.01	Evolution in Fitting Software	1	Both
24.19.01	24.015	Evolution in Hearing Care	1.5	Both
24.20.02	24.02	Evolution in Fitting Care	2	Both
24.21.03	24.03	Evolution in Patient Care	3	In Person
24.22.04	24.04	Evolution in Practice Care	4	In Person
24.23.005	24.005	Evolution in Product Selection	.05	Internet
24.52.01	24.01	Tinnitus Basics: Identifying a Tinnitus Solution for Your Patient	1	Both
24.53.01	24.01	Discussing Advanced Features with Older Adults: Optimizing Mobile App Use	1	Both
24.54.01	24.01	Closing the Hearing Aid and Smartphone Connectivity Gap: Tips for Success	1	Both

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The following courses are approved for June 1, 2024 – December 31, 2024, at various locations:

STARKEY #	STARKEY CE	COURSE TITLE	CEU	FORMAT
24.32.01	24.01	Evolution in Product Innovations	1	Both
24.58.02	24.02	Evolution in Product Outcomes	2	In Person
24.59.03	24.03	Evolution in Fitting Outcomes	3	In Person
24.60.04	24.04	Evolution in Hearing Outcomes	4	In Person
24.61.06	24.06	Evolution in Patient Outcomes	6	In Person
24.63.09	24.09	Evolution in Fitting Management	9	In Person
24.65.12	24.12	Evolution in Practice Management	12	In Person
24.66.12	24.12	Evolution in Patient Management	12	In Person

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The following courses are approved for October 1, 2024 – December 31, 2024, at various locations:

STARKEY #	STARKEY CE	COURSE TITLE	CEU	FORMAT
24.24.01	24.01	Enhancements in Product Design	1	Both
24.25.01	24.01	Enhancements in Fitting Software	1	Both
24.26.01	24.015	Enhancements in Hearing Care	1.5	Both
24.27.02	24.02	Enhancements in Fitting Care	2	Both
24.28.03	24.03	Enhancements in Patient Care	3	In Person
24.29.04	24.04	Enhancements in Practice Care	4	In Person
24.30.005	24.005	Enhancements in Product Selection	.05	Internet
24.55.01	24.01	Sound Solutions: Accessories Enhance the Hearing Aid Experience	1	Both
24.56.01	24.01	Case Studies: Advanced Fitting Techniques to Optimize the Patient Journey	1	Both
24.57.01	24.01	A Holistic Approach to Hearing and Wellness via Hearing Aid Technology	1	Both