



Arkansas Department of Health

Arkansas Board of Hearing Instrument Dispensers
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Governor Sarah Huckabee Sanders
Renee Mallory, RN, BSN, Secretary of Health
Amanda Roberge, BS, Board Administrator

Preapproved CEUs¹

The courses outlined below have been preapproved by the Board for the 2024-2025 renewal period and approval is only for the specified course date(s) and location(s), if applicable.

Beltone Electronics

Beltone Serene: A World of Possibilities – 6 CEUS

Approved for the following course dates and locations:

- September 28, 2023 – Bloomington, MN
- October 5, 2023 – Indianapolis, IN
- October 10, 2023 – Portland, ME
- October 12, 2023 – Warwick, RI
- October 19, 2023 – Nashville, TN & Fresno, CA
- October 26, 2023 – Richmond, VA
- November 2, 2023 – Orlando, FL & Huntington, WV
- November 9, 2023 – Detroit, MI
- November 16, 2023 – Cleveland, OH
- November 29, 2023 – Crestview, FL
- November 30, 2023 – Phoenix, AZ & Atlanta, GA
- December 7, 2023 – Charlotte, NC
- December 14, 2023 – O'Fallon, IL

GN ReSound

The following courses are approved for July 1, 2023-December 31, 2023:

- Jabra Enhance Pro 10 Family Extension – 1 CEU
- Smart Fit 1.16 – 1 CEU

Hearing Healthcare Instructional Institute (HHII)

Principles of Customer Service, approved for course date July 13, 2023 – 1 CEU

Hearing Pro

Miracle Ear MidWest Summit 2023, approved for July 7-8, 2023 – 10 CEUs

Sivantos, Inc

Click Until it Clicks with Signia's Connexx, approved for July 1, 2023-December 31, 2023 – 1 CEU

¹ Please refer to the Arkansas Board of Hearing Instrument Dispensers Rules, Article VIII. License Renewal; Inactive Status, Section 3 for information as it pertains to continuing education requirements.

Note: Article VIII, Section 3(iii). Up to four (4) continuing education hours may be earned via courses taken over the internet for any one renewal period. Each internet course must be fully completed prior to the end of the license year in which it is commenced. Proof of passage must be supplied in writing at the time of renewal for the upcoming year.

Starkey Laboratories, Inc.

The following courses are approved for July 1, 2023-December 31, 2023:

- 23.01 A Connected Experience with Wireless Accessories – 1 CEU
- 23.01 Addressing the Needs of Patients with Mild to Moderate Hearing Loss – 1 CEU
- 23.01 Advanced Fitting Strategies – A Case Studies Approach – 1 CEU
- 23.01 Choosing the Best Product for Your Patient – 1 CEU
- 23.01 Hearing Aid Fitting Made Easy – 1 CEU
- 23.01 Hearing Protection: Providing a Key Service for Your Patients – 1 CEU
- 23.01 Optimizing the Mobile App: Tips and Tricks – 1 CEU
- 23.01 Strategies for Successful Hearing Aid Fittings – 1 CEU
- 23.01 Telehealth: Enhanced Service Delivery to Meet Patients' Needs – 1 CEU
- 23.01 The Art of Hearing Management – 1 CEU
- 23.01 The Art of Patient Management – 1 CEU
- 23.02 Excellence in Fitting Journey – 2 CEUs
- 23.06 The Art of Patient Care – 6 CEUs
- 23.09 Practical Considerations for Hearing Aid Modifications – 9 CEUs
- 23.09 The Art of Fitting Care – 9 CEUs
- 23.12 The Art of Fitting Management – 12 CEUs
- 23.02 Real Ear Measurement: Optimizing Target Match – 2 CEUs
- 23.01 Infection Control in Hearing Healthcare – 1 CEU
- 23.04 The Art of Hearing Care – 4 CEUs
- 23.01 Excellence in the Hearing Journey – 1 CEU
- 23.015 Excellence in the Patient Journey – 1.5 CEUs
- 23.02 Excellence in the Fitting Journey – 2 CEUs
- 23.01 Quality in Hearing Care – 1 CEU
- 23.015 Quality in Patient Care – 1.5 CEUs
- 23.02 Quality in Fitting Care – 2 CEUs
- 23.005 Quality in Hearing Management – 0.5 CEUs
- 23.03 Quality in Patient Management – 3 CEUs
- 23.04 Quality in Fitting Management – 4 CEUs
- 23.01 The Science of Hearing Management – 1 CEU
- 23.04 The Science of Hearing Care – 4 CEUs
- 23.06 The Science of Patient Care – 6 CEUs
- 23.09 The Science of Fitting Care – 9 CEUs
- 23.12 The Science of Fitting Management – 12 CEUs
- 23.01 The Science of Patient Management – 1 CEU
- 23.01 Quality in the Hearing Journey – 1 CEU
- 23.015 Quality in the Patient Journey – 1.5 CEUs
- 23.02 Quality in the Fitting Journey – 2 CEUs
- 23.01 The Making of the Best AI Hearing Aid – 1 CEU
- 23.01 Optimizing Service Delivery with Telehealth – 1 CEU
- 23.01 Crafting a Personalized Hearing Aid Experience – 1 CEU