

The Arkansas Trauma Dashboard Maintaining capacity & capability “go-by”

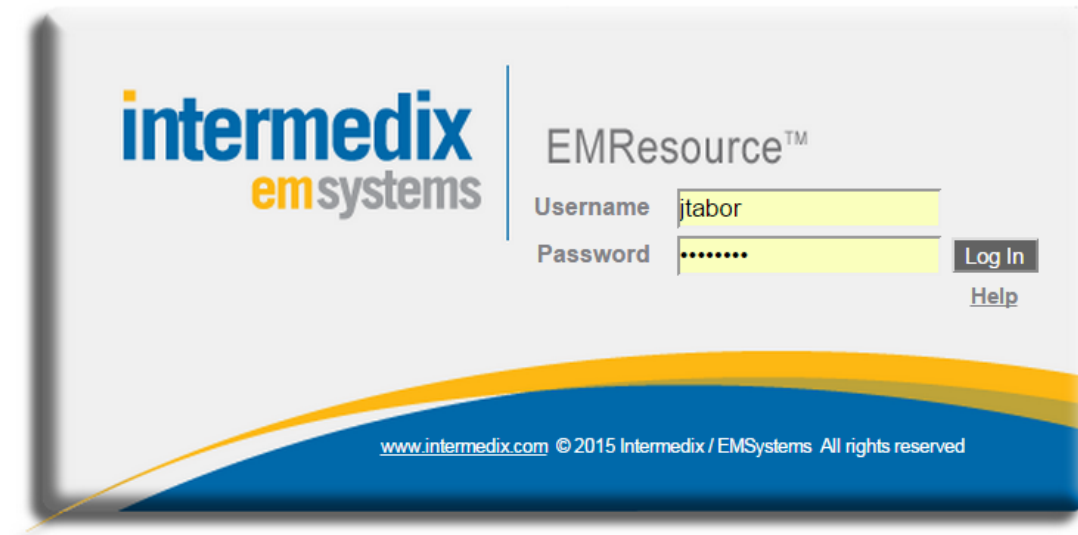
The Arkansas Trauma Dashboard is a web-based application used by the Arkansas Trauma Communications Center (ATCC/TraumaComm) to assist ground and air ambulances, interfacility transfers (due to trauma) to the closest, most appropriate hospital for trauma patients. The Trauma Dashboard represents a facility’s Capability & Capacity for each of the sixteen (16) separate categories and is intended to be updated separately.

****Although it is an Intermedix/emsystems program, it does not communicate with the HAvBED system, requiring separate updates to be performed if the user is tasked with this by their facility.**

Every participating facility in the Arkansas Trauma System is required to maintain their trauma dashboard in a “Live Status” 24/7, requiring status changes only as needed, when there is a change in the normal services provided.

Using your internet:

* <https://emresource.emsystem.com/login.jsp>



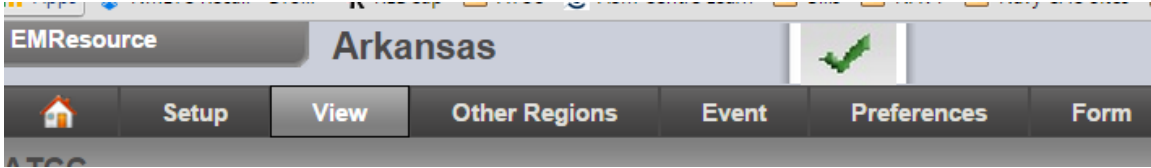
[forgot username?](#) [forgot password?](#)

* Enter your username & Password

****If you need a username issued, contact Jeff Tabor, 501-301-1434**

Your initial page may open to any of the available viewing pages assigned to your login; however only updating the correct “ATCC” page will update your trauma dashboard categories.

If not on the “ATCC” view, hover your mouse over, or click the “View” tab near the top left corner of your screen.



Next, a tab or new page will appear with several menu options to choose. Click the “ATCC” option.

You should now be on the trauma dashboard with look like the two below options, depending on your individual settings.

North Central	ER	CT	Oper Room	General Surgery	ICU	MEDSURG	Neuro Head	Spine	Ortho	Cardiac/ Great Vessel Injuries	Peripheral Vascular Injuries	Angio graphy	OB	Isolated Facial Injuries	Isolated Eye Injuries	Adult Burn Unit
Baptist Health - Heber Springs	Open	Open	Open	No Capability	Not Provided	Open	Not Provided	Not Provided	Open	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	No Capability	Not Provided
Baxter Reg Med Cntr	Open	Open	Open	Open	Open	Open	Not Provided	Not Provided	Open	Open	Open	Open	Open	Not Provided	Not Provided	Not Provided
Comm Med Cntr - Izard Co	Open	Open	Not Provided	Not Provided	Not Provided	Open	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided
Cox South	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Not Provided
Fulton Co Hosp	Open	Open	Not Provided	Not Provided	Not Provided	Open	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided
Harris Hosp	Open	Open	Open	Open	Open	Open	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Open	Not Provided	Not Provided	Not Provided
Ozark Health Med Cntr	Open	Open	Not Provided	Not Provided	Not Provided	Open	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided
Stone Co Med Cntr	Open	Open	Open	Not Provided	Not Provided	Open	Not Provided	Not Provided	No Capability	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided
White Co Med Cntr	Open	Open	Open	Open	Open	Open	Not Provided	Not Provided	Open	Not Provided	No Capability	Open	Open	Open	Open	Not Provided
White River Med Center - Satellite ER	Open	Open	Not Provided	Not Provided	Not Provided	Open	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided
White River Med Cntr	Open	Open	Open	Open	Open	Open	Not Provided	Not Provided	Open	Not Provided	Open	Open	Open	Not Provided	Not Provided	Not Provided

North Central	ER	CT	Oper Room	General Surgery	ICU	MEDSURG	Neuro Head	Spine	Ortho	Cardiac/ Great Vessel Injuries	Peripheral Vascular Injuries	Angio graphy	OB	Isolated Facial Injuries	Isolated Eye Injuries	Adult Burn Unit
Baptist Health - Heber Springs	Open	Open	Open	No Capability	Not Provided	Open	Not Provided	Not Provided	Open	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	No Capability	Not Provided
Baxter Reg Med Cntr	Open	Open	Open	Open	Open	Open	Not Provided	Not Provided	Open	Open	Open	Open	Open	Not Provided	Not Provided	Not Provided
Comm Med Cntr - Izard Co	Open	Open	Not Provided	Not Provided	Not Provided	Open	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided
Cox South	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Not Provided
Fulton Co Hosp	Open	Open	Not Provided	Not Provided	Not Provided	Open	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided
Harris Hosp	Open	Open	Open	Open	Open	Open	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Open	Not Provided	Not Provided	Not Provided
Ozark Health Med Cntr	Open	Open	Not Provided	Not Provided	Not Provided	Open	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided
Stone Co Med Cntr	Open	Open	Open	Not Provided	Not Provided	Open	Not Provided	Not Provided	No Capability	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided
White Co Med Cntr	Open	Open	Open	Open	Open	Open	Not Provided	Not Provided	Open	Not Provided	No Capability	Open	Open	Open	Open	Not Provided
White River Med Center - Satellite ER	Open	Open	Not Provided	Not Provided	Not Provided	Open	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided
White River Med Cntr	Open	Open	Open	Open	Open	Open	Not Provided	Not Provided	Open	Not Provided	Open	Open	Open	Not Provided	Not Provided	Not Provided

Your facility should have a set of “keys” on the far left side. These represent editing rights to your facility.

Understanding the definitions of each of the categories and the multiple statuses is paramount for successful operations of the trauma dashboard. If at any time, you are not familiar with the status definition, click the individual category you are attempting to update.

ER	CT	Oper Room	General Surgery	ICU	MEDSURG	Neuro Head	Spine	Ortho	Cardiac/ Great Vessel Injuries	Peripheral Vascular Injuries	Angio graphy	OB	Isolated Facial Injuries	Isolated Eye Injuries	Adult Burn Unit
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A box will pop-up showing what that individual category is for, and each of the status definitions.

- Open:** Service is provided
- Delayed:** Service is provided, however is delayed due to capacity. Status will automatically revert back to “Open” after 2 hours.
- No Capability:** Service is NORMALLY provided, however currently is not. This outage is based on capability (CT machine is down, no surgical coverage). TraumaComm will not recommend facilities when patients require these services as they are not available for any patients, to include self-presenting, by EMS, or Interfacility transfers.
- Not Provided:** This capability is never provided by this facility.
- NP:** Non-Participating hospitals
- Closed:** Facility has sustained a major internal emergency (structural damage, environmental, utilities, etc.) & cannot treat any patients, including self-referrals, by EMS, or Interfacility transfers.
- ICU Max:** Similar to “Delayed” it is a capacity issue in the ICU. The ICU has met or exceeded its capacity level and would have to “flex” patients to admit temporarily to a proper level of care to include the ED or elsewhere in the hospital. TraumaComm “may not” contact a facility to request they receive an Interfacility Transfer, however they ARE still available for immediate surgical stabilization of self-presenting and EMS patients. Status will automatically revert back to “Open” after 12 hours.

ICU Capacity:

Similar to “No Capability” however it represents a capacity issue for ICUs. The ICU has exceeded its capacity level and **cannot** “flex” patients to admit temporarily to a proper level of care to include the ED or elsewhere in the hospital. TraumaComm “may not” contact a facility to request they receive an Interfacility Transfer, however they **ARE** still available for immediate surgical stabilization of self-presenting and EMS patients. Status **DOES NOT** automatically revert back to “Open” after 12 hours.

There are two ways to update your status’.

- (1) The first is by clicking the “keys” to the left of your facility’s name. This way will allow you to update multiple status’ from one page.

Click the small box on the left to update the desired status. By clicking the small box, it will expand the category allowing you to choose your update. Feel free to place relevant notes in the comment box, but please do not “game the system” by only using comments and not changing the actual status.

The screenshot shows a web interface for updating the status of 'ER: ER Bed Capacity'. It features a list of radio buttons for different status options: 'Closed', 'Delay', 'Not Provided', 'NP', and 'Open'. The 'Open' option is selected and highlighted. Below the radio buttons is a text input field labeled 'Comment:'.

- (2) The second is by clicking the individual category to change from the ATCC view page.



Once clicked, it will open the individual category to update, using the same method as mentioned in option # 1

Once updated, you will be routed back to the ATCC view page. By hovering your mouse over the individual categories, it will show when the category was last updated and by whom. If you see a small blue triangle in the upper right corner of a status, a comment is present. Hovering over that category will show you the comment.

At the top of the ATCC view page, you can populate your “User Info” and from there create notifications for when Delayed or No Capacity expires. These notifications can be sent to as many email addresses or pager numbers as you enter in your “user info” page. To set up these notifications, enter all of your user info, then choose the “System Notification” option under the “Preferences” tab.

It is highly recommended that a position rather than an individual be assigned to update the dashboard. Historically it has worked best for the facilities that assign it to the ED charge nurse, House Supervisor, or their dedicated Transfer Center staff.

Good luck and please do not hesitate to contact ATCC for any assistance you may need with the dashboard.

Sincerely,

**Jeff Tabor
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Arkansas Trauma Communications Center
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866-940-1409 ATCC Dispatch**