



Living in Arkansas

What you need to know as a Marshallese

by: Gaps in Services to Marshallese Task Force
Springdale, Arkansas

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Marshallese Photography by Albious Latior

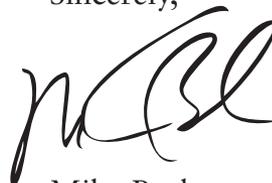
Letter from the Governor of Arkansas

I am pleased to welcome you to picturesque Northwest Arkansas. If you have relocated to the Natural State, you will learn why our spectacular vistas and bountiful resources have made the State a popular destination. People travel from around the world to Arkansas to enjoy what we have right in our own backyards.

One of the many resources available to you is the Arkansas Minority Health Commission (AHMC). Its mission is to motivate Arkansans to live healthier lives by ensuring that all minorities have equal access to health care, by providing educational opportunities, and by addressing, treating, and preventing diseases and conditions that are prevalent among minority populations. Through a joint effort between the AMHC and the Gaps in Services to Marshallese Task Force, unique opportunities have been developed for the State, private agencies, and nonprofit organizations to address the particular needs of the Marshallese community and other minority groups in a comprehensive and coordinated manner.

I hope that you will take advantage of this publication to learn about the many resources available to you. Considering all of the positive aspects of living a healthier lifestyle, I encourage all Arkansans to take a step toward improving their health and overall well-being. Healthy Arkansans make for a healthy Arkansas.

Sincerely,



Mike Beebe
Governor of Arkansas



Letter from the Arkansas Minority Health Commission

Greetings!

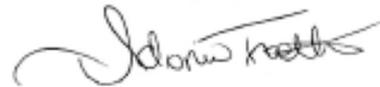
I trust this greeting finds you in good health as you consider moving or have recently moved to the beautiful surroundings of Northwest Arkansas. As Executive Director of the Arkansas Minority Health Commission (AMHC), I take this opportunity to welcome you to the Natural State!

The mission of the AMHC is to ensure all minority Arkansans have access to health care that is equal to the care provided to other citizens of the state and to seek ways to provide education, address, treat, and prevent diseases and conditions that are prevalent among minority populations. Through a collaborative effort between the AMHC and Gaps in Services to Marshallese Task Force, I am pleased that we are able to provide you with this informative booklet. The Gaps in Services to Marshallese Task Force has developed this unique opportunity for the State of Arkansas, private agencies and non-profit organizations to address the needs of the Marshallese community in a comprehensive and coordinated manner.

This book is designed to encourage you to live healthier lives and increase your awareness of health care services available in Northwest Arkansas. You will learn about free and low cost health care resources in your area and much more! I encourage you, your family and friends to utilize this valuable resource on a regular basis.

Again, welcome to Arkansas!
Do not hesitate to call us in the future.

With kind regards,



Idonia Trotter, JD, MPS
Executive Director



Before Moving to Arkansas or any other state in the United States



The following is a check list of important documents you will need for yourself and all of your family members before traveling to Arkansas or any other state in the United States.

Put a check by each document as you collect it.

- Valid Passport
- Valid I 94

1. When filling out the I 94 form, make sure that your family name, first name and birth date match your passport. Only fill in requested information. Any additional writing or marks on the I 94 will make it invalid.
2. Replacing an I 94 currently costs \$320 and can take a long time.
 - To get replacement I 94, go to the US Department of Homeland Security site on the Internet at www.uscis.gov.
3. You will need an I 94 along with other documents for employment.

- Family medical records including immunizations.
- School records for each child.
- Original birth certificates with the RMI seal for all family members. Make sure you have the correct birth certificates.
- Legal guardianship papers if applicable.



Once you arrive . . .

1. Apply for a Social Security card. You will need your passport, I 94 and your original RMI birth certificate.

Social Security Administration Office
2153 E. Joyce Blvd
Fayetteville, AR
Phone: 479-521-3435

2. Obtain an Arkansas driver's license if you plan to drive.

Arkansas Revenue Offices for Driver's License
and Vehicle Registration
2308 SE 28th St.
Bentonville, AR
Phone: 479-273-2724

Arkansas Revenue Offices for Driver's License
and Vehicle Registration
965 Razorback Rd.
Fayetteville, AR
Phone: 479-442-7691

Arkansas Revenue Offices for Driver's License
and Vehicle Registration
300 W. Poplar
Rogers, AR
Phone: 479-636-1095

Arkansas Revenue Offices for Driver's License
and Vehicle Registration
3159 Springdale Avenue
Springdale, AR
Phone: 479-751-4498

Once you arrive . . .

3. Obtain an Arkansas identification card if you are a non-driver.

[Arkansas Department of Finance and Administration](#)
3159 Springdale Avenue
Springdale, AR
Phone: 479-751-4498

4. Purchase car insurance as soon as you purchase a car.

5. License your car at a Revenue Office.
(See item #2 for local addresses.)

You will need the following:

- Title to the car
- Bill of sale
- Proof of insurance
- Current personal property tax assessment with the car listed
- Personal property tax receipt from the previous year
- Loan contact if you are making car payments

6. Register your child for school.

7. Find housing for your family. You cannot stay indefinitely in someone's apartment or house because there are federal housing codes, which limit the number of people that can live in a house or apartment. (See page 9).



Driving a Vehicle



- You must have a valid driver's license (16 years and older) to drive. Driving illegally can result in big fines and time in jail.
- You must pass a written test and a driving test to qualify for a driver's license. There are study guides on the internet (www.rdmv.com). To take the test, go to the State Driver's Testing Site, 5084 Har-Ber Avenue, Springdale, 479-751-3619.
- Once you pass these tests go to the Arkansas Revenue Office (see list on page 6) to apply for your driver's license and car license plate. You will need to bring with you:
 - Valid passport
 - Secondary identification
(for list of choices go to www.Arkansas.gov/DFA)
- You will not receive your driver's license immediately as you need to receive clearance from Homeland Security.
- While in a vehicle, all persons in the vehicle **MUST** wear a seatbelt. You can receive a fine for not wearing your seatbelt.
- Drunk driving is illegal. You will get a ticket and possibly go to jail.
- Emergency help – call 911 for ambulance, police or fire.
- Arkansas child passenger safety laws require that children under age 6 and under 60 pounds be properly secured in a federally approved car seat or booster seat and must ride in the back seat.
- If you are not able to pay for a car seat, the local police department will loan you one (Springdale Police Department, 201 Spring Street, Springdale, AR, 479-756-8200).
- It is against the law to smoke in your car if there is a child six years old or younger present.
- For more information go to: www.arkansas.gov/dsa/



Housing Tips

- A lease is a legal document that you sign to agree to pay your rent on time and stay for a specific length of time.
- If you feel you need help understanding your lease or have problems with your landlord, you can contact Legal Aid of Arkansas, 4083 N. Shiloh Dr., Fayetteville, AR, 479-442-0600 for legal assistance.
- You may be required to pay one month's rent as a deposit to ensure that you keep the home clean and in good condition.
- Give the required amount of notice when you plan on leaving.
- Emergency help such as fire, unusual activities, reporting a crime – call 911.
- You cannot exceed the number of people your lease states to live in your house or apartment.
- Be sure to purchase rental insurance to cover the contents of your apartment should a fire or other tragedy happen.
- The U.S. Postal service delivers mail to your place of residence. If you do not plan to live at the same residence for an extended period of time or plan to move to a new residence, consider renting a Post Office Box to ensure delivery and pick-up of your mail at your local Post Office. More information at: www.usps.com

Every city has a housing code which limits the number of people that can live in an apartment or house whether it is temporary or permanent housing.

A deposit and hook-up fee are required for the following utilities:

GAS

Arkansas Western Gas

Phone: 1-800-563-0012

ELECTRICITY

Ozarks Electric

3641 Wedington Drive

Fayetteville, AR

Phone: 479-521-2900

Ozarks Electric

214 E. Emma Ave.

Springdale, AR

Phone: 479-751-2342

Southwestern Electric Power Company/American Electric Power

Phone: 1-888-216-3523

CABLE TELEVISION

Cox Communications

3390 N. Futtrall Dr.

Fayetteville, AR

Phone: 479-935-4866 or 479-751-2000

WATER

Each city has a water department which you will locate in the phone book.

Education

Pre-Kindergarten Programs



Springdale Pre-K Programs are State and Springdale School District funded Arkansas Better Chance for School Success Programs. Patrons qualify for the program based on income. Students are served if they qualify for the 200% poverty level. Students served are 3, 4 and 5 years. Programs offer:

- Certified teachers
- Nutritious meals
- Services for children with disabilities
- Parent involvement through monthly parent meetings
- All fees covered by ABC Program
- No charge to income-qualifying parents

You will need to bring these things to qualify

- Birth Certificate
- Child's up-to-date immunization record
- Child's physical exam
- Social Security card if one exists
- Proof of income for the last month, or yearly federal taxes

Springdale Early Childhood Center

409 North Thompson Street
Springdale, AR 72764
Phone: 479-750-8889



Education

Tips for your child's success in school



- Time is very important to Americans. Every child is expected to be on time for school.
- Have your child get school supplies ready the night before so there is no rush in the morning.
- Be sure your child gets a good night's sleep.
- Wake your child up early enough to get up on time so he/she are not tardy.
- Serve a good breakfast every morning.

- Students talking to each other about content is a normal part of the school day. Encourage your child to participate in conversations at school.
- Check your child's backpack for school notes from teachers as well as homework assignments.
- Go over homework together.
- Have your child read to you often.
- Ask your child about school events.
- Attend parent teacher conferences.
- Praise your child often and encourage responsibility and independence.



Education

Head Start and Early Head Start

Early Head Start is for children ages 6 weeks to 24 months who then may apply for Head Start services. Head Start accepts applications for children ages 2 years to school age.

There are many Head Start and Early Head Start programs throughout the community.

To determine if your child qualifies for Head Start and Early Head Start services you must bring:

- Your child's birth certificate or other proof of birth
- Children's up-to-date immunization record
- Your child's proof of TB skin test with results
- Proof of income for previous 12 months

Head Start and Early Head Start offers:

- Certified teaching staff
- Kindergarten readiness skills
- Nutritious meals
- Services for children with disabilities
- Family involvement

The Head Start/Early Head Start main office is located at:

[Head Start/Early Head Start](#)
1643 E. Huntsville Rd.
Fayetteville, AR
479-521-5571



Education

Enrollment in Springdale Public Schools



The following is a check list of what you will need to enroll yourself or a family member in the Springdale Public School System:



- A transcript from the Republic of the Marshall Islands or any schools attended.
- Proof of your address (utility bill such as water/ gas/electricity, rental/lease agreement, driver's license).
- If you do not have a permanent residence, but live with a relative in Springdale, claim homeless status for your child when you register him/her in neighborhood school. (If you have problems with enrollment, call the ESOL (English Speakers of Other Languages) Office at: 479-750-8706.
- Immunization record (yellow card) when enrolling in school. A varicella shot is required.
- Legal guardianship papers (if applicable).
- Social Security card (optional).

Enroll in neighborhood school.

The school will set up an appointment to assess English language proficiency at the ESOL Office.

Education

Enrollment in Colleges and Universities



The following is a check list of what you will need to enroll yourself or a family member in local colleges or university programs:



- An official transcript from your high school.
- Your valid passport.
- For financial assistance, complete and file FAFSA (Free Application for Federal Student Aid at: www.fafsa.ed.gov) after January 1.
- Complete and submit the college admission's form.

Take the COMPASS Test.

The COMPASS is an untimed, computerized test that helps your college evaluate your skills and place you into appropriate courses. COMPASS offers tests in reading, math, and English as a Second Language (ESL). You will receive your COMPASS test results immediately upon completion of testing, and your score report will include placement messages informing you what courses you should take and how to register. Most institutions give COMPASS during orientation to incoming freshmen who have already applied and been admitted to the school.

- Attend the orientation session at the college/university.
- Meet with a college/university advisor to determine a course of study.

Jobs and the Workplace

Tips on looking for a job

- Ask family and friends
- Go to local employment offices
- Look on the Internet
- Seek out jobs by looking everywhere – many jobs are not advertised

Preparing for your job interview

- Do a self evaluation - know what you are capable of doing
- Learn about the company you are interviewing with
- Practice interviewing with a friend or family member
- Know why you are looking for a job

What you need to know when you apply for a job

- Be on time for your interview and dress appropriately.
- A valid ID, valid passport, Social Security card and photo identification are required for employment.
- Create a resume listing your previous work experience along with their addresses, phone numbers and names of your supervisors for reference checks, the schools you attended and your highest level of education.
- Some jobs require a test to make sure you are not using illegal drugs.
- Some jobs require a criminal background check or a credit check.
- If you do not understand something that is asked, admit it. Do not agree just to be polite.
- Print neatly on the application form.
- Be prepared to tell or ask the interviewer the following:
 - The time of day and days of the week you can work.
 - What are their performance expectations and attendance expectations?
 - What is the expected compensation?
 - Share how you will get to work.

Jobs and the Workplace



What you need to know when you are hired

You will be asked to fill out several forms:

1. Form I-9, the Employment Eligibility Verification
2. Form W-4, Employee's Withholding Allowance (Federal)
3. Other forms for the State and the company

- Arrive on time and have only approved absences.
- Dress appropriately for the job.
- Follow the policies and procedures of the company that hired you.
- Ask how your time at work is to be recorded (time clock, written form).
- Attend the job orientation meeting(s) and be sure you understand the benefits offered to you and your family.
- Contact the human resources department for help understanding the benefits you and your family are offered.

Health Care

Appointments

Making an Appointment

- When you call for an appointment, often there is a phone menu. Usually, if you push “0”, the call will go to a person you can talk to.
- Americans seem very direct and in a hurry. This is typical behavior, so do not be afraid to talk to them.
- Some clinics allow you to go directly to the clinic to make an appointment.
- If you cannot keep your appointment, call the day before to cancel or you might be charged for the appointment.



At the Appointment

- Show up early for your appointment.
- Bring an adult with you who is comfortable speaking English.
- The nurse and doctor will ask direct and personal questions to understand your health problems.
- When you receive a bill from the clinic, you are expected to pay it.
- Be sure to make payment arrangements for the amount you can afford. Make the payments on time.



Health Care

Community Clinics and Public Health

Community Clinic offers patients and families quality medical and dental care in locations in Washington and Benton County.

Community Clinic provides early detection and screening for high blood pressure, heart disease, and cancer. Community Clinic House offers diabetes education and nutrition consultation and stop smoking programs.

- Spanish and Marshallese Interpreters available
- Fees: Sliding fee scale discount, Medicaid, ARKids 1st and insurance plans are accepted.



Community Clinic Springdale Medical
614 E. Emma Ave, Suite 300
Springdale, AR
Phone: 479-751-7417

*Hours of operation: Monday -Friday, 8am-5pm.
Evening Clinic: Tuesday and
Thursday 5:30pm-9pm*

Community Clinic Rogers Medical
1233 West Poplar
Rogers, AR
Phone: 479-636-9235

Hours of operation: Monday -Friday, 8am-5pm.

Currently, Compact of Free Association migrants are not eligible for Medicaid benefits in Arkansas. For up-to-date information on laws regarding eligibility for federal programs, call the RMI Consulate (479-419-9332) or call the office of the elected U.S. senators or representative in your area.

The Arkansas Department of Human Services' ARKids 1st provides health insurance to children who otherwise might not get medical care (see page 25 for ADHS contact information).

Public Health Departments

At public health departments in Arkansas there is a \$5.00 fee for most visits. Some fees are on a “sliding scale” based on your income. You will not be turned away if you cannot pay. Services include family planning; Women, Infants and Children (WIC); immunizations; communicable disease testing and treatment; and maternity care. Doctors are not present at public health departments in Arkansas.

**Washington County
Health Department**
3270 N. Wimberly
Fayetteville, AR
Phone: 479-521-8181

**Benton County
Health Department**
1202 SW 14th St.
Bentonville, AR
Phone: 479-271-1055

Health Care

Walk-In Clinics

Walk-in clinics are available throughout Northwest Arkansas. They provide access to medical care for sudden illness like fevers, sick children, small cuts, broken bones and school physicals. Fees range from \$25 to several hundred dollars.

Locations of walk-in clinics in the Northwest Arkansas area include:

Care Express - Walmart

3919 N. Mall Ave

Fayetteville, AR

Phone: 479-521-5980

*Hours of operation: Monday - Friday
8am - 8pm, Saturday 8am - 6pm,
Sunday 10am - 5pm.*



Care Express - Walmart

4208 Pleasant Crossing Blvd

Rogers, AR

Phone: 479-246-0713

*Hours of operation: Monday - Friday 8am-8pm,
Saturday 8am-6pm, Sunday 10am-5pm.*

Medi-Serve Walk-In Clinic

117 E. Sycamore

Fayetteville, AR

Phone: 479-521-0200

Hours of operation: Monday - Friday, 8am - 8pm.

Medi-Serve Walk-In Clinic

1188 N. Salem Ste. G

Fayetteville, AR

Phone: 479-442-0006

Hours of operation: Monday - Sunday 7am - 7pm.

Ozark Urgent Care - Harps

2894 W. Sunset

Springdale, AR

Phone: 479-751-9300

*Hours of operation: Monday - Friday 9 am - 7 pm,
Closed Saturday. Sunday 1 pm - 7 pm.*

Ozark Urgent Care - Lowell

114 Harrison St. B.

Lowell, AR

Phone: 479-770-4343

*Hours of operation: Monday - Friday 9 am -
7pm, Saturday 9 am - 3 pm. Closed Sunday.*

Simply Family Medicine

3196 North College Ave.

Fayetteville, AR

Phone: 479-841-1863

*Monday and Wednesday - 7:30 am - 12 pm
and 2 pm - 6 pm. Tuesday and Thursday -
7:30 am - 12 pm, and 1 pm - 4:30 pm Friday
7:30 am - 12 pm, and 1 pm - 3 pm.*



Health Care

Hospitals and 911 Emergency

Washington Regional Medical Center

3215 N. Northhills Blvd
Fayetteville, AR
Phone: 479-713-1000

Northwest Medical Center, Washington County

609 W. Maple Ave
Springdale, AR
Phone: 479-751-5711

Northwest Medical Center, Benton County

3000 SE Medical Center Pkwy
Bentonville, AR
Phone: 479-553-1000

Mercy Hospital

I-540 at Pinnacle Hills
Rogers, AR
Phone: 479-636-0200

Willow Creek Women's Hospital

4301 Great House Springs Rd.
Johnson, AR
Phone: 479-684-3000

911 Emergency

911 Emergency phone number is to be used if you have a serious life-threatening illness such as a heart attack, stroke or are unable to breathe, need the police or there is a fire. Calling this number will bring the police, fire department or ambulance to your home.



Health Care

Hospital Emergency Rooms and Ambulance Services

- Hospital emergency rooms should not be used unless it is a medical emergency.
- There is a charge for the emergency room, which can be \$180 or more.
- There will be added fees for laboratory work, x-rays, EKG, and other procedures, as well as fees for the doctor, radiologist, consultants and anesthesia.
- Your bill may range from \$180 to several thousand dollars. You will not be turned away from the emergency room, but you are expected to pay the bill no matter the amount.
- Sometimes you may have to wait many hours before you see a doctor.



About Ambulance Service

- Fayetteville basic ambulance service starts at \$724 and goes up from there. They charge \$10 per mile.
 - Fees for treatment without transport to the hospital begins at \$350 and goes up from there.
 - There is a membership for uninsured around \$65 per year.
- Springdale ambulance service is part of the Fire Department.
 - Basic service begins at \$375 in Washington County and \$775 outside the county and can range upwards to several thousand dollars. Fees increase with the level of care and the needs of the patient and there is no membership fee.
- Air ambulance (helicopter) membership is \$65 per family per year.

Health Care

Dental Clinics

You or your family members may be able to receive dental care from the following dental clinics. These clinics do not require insurance or they bill for services on a “sliding scale.”

NWA Free Health and Dental Center

10 S. College Ave,
Fayetteville, AR
Phone: 479-444-7548

**For dental appointments call first Wednesday of each month at 8:30am.*

Community Clinic Rogers Dental

3710 Southern Hill Blvd
Rogers, AR
Phone: 479-936-8600

Hours of operation: Monday-Friday 8 am-5pm.

Community Clinic Springdale Dental

610A East Emma
Springdale, AR
Phone: 479-751-7417

Hours of operation: Monday-Friday 8 am-5pm.

Affordable Dentures - Emergency Extractions

1350 S. Gutensohn Rd
Springdale, AR
Phone: 479-872-2700



Health Care

WIC and Ozark Guidance Center

WIC (Women, Infants and Children)

WIC is a nutrition program that provides nutrition and health education, healthy foods and other services to individuals who qualify. Its goal is to help keep pregnant, breastfeeding and postpartum women, infants and children under age 5 healthy. It is an equal opportunity provider.

**Benton County
Health Department**
1202 SW 14th St.
Bentonville, AR
Phone: 479-271-1055

**Washington County
Health Department**
3270 N. Wimberly
Fayetteville, AR
Phone: 479-521-8181

Lowell WIC Office
107-A S. Lincoln
Lowell, AR
Phone: 479-770-6232



Springdale WIC Office
1772 W. Sunset Ste.6-7
Springdale, AR
Phone: 479-927-3667

Ozark Guidance Center

Ozark Guidance Center is a private local, Joint Commission accredited, non-profit community mental health center. We are committed to meeting the needs of the individual, family, and community for better mental health in Northwest Arkansas. Ozark Guidance can bill private insurance, Medicaid, and Medicare. For those without adequate insurance or other means to pay we offer a sliding fee scale.

Services offered include individual counseling for children and adults; family counseling; school-based counseling services; therapeutic day treatment; medication management; outpatient services; adult residential treatment; adult day treatment; assertive community treatment; intensive in-home services; early childhood center; residential and outpatient treatment for children; walk-in crisis clinic; and, pharmacy services.

Ozark Guidance
2400 S 48th Street
Springdale, AR 72762
Phone: 479-750-2020



Health Care

Circle of Life Hospice

Circle of Life Hospice is committed to compassionate end-of-life care for a person's body, mind, spirit, and their family when there is no longer a cure. Hospice care is a team-oriented approach to expert end-of-life medical care, pain management and emotional and spiritual support tailored directly to the individual patient's needs and wishes. At the core is the belief that everyone deserves the right to die pain-free and with dignity and that their families receive the necessary support to assist them. We provide hospice care and bereavement support to the families of Benton, Carroll, Madison and Washington counties.

Circle of Life Hospice
901 Jones Road
Springdale, AR
Phone: 479-750-6632



Resources

ARKANSAS MINORITY HEALTH COMMISSION

1123 S University Ave # 312
Little Rock, AR 72204-1621
Phone: 501-686-2720
Fax: 501-686-2722
Toll: 877-264-2826

The goal of the Arkansas Minority Health Commission is to bridge the gap in the health status of the minority population and that of the majority population. To achieve this goal, the commission focuses on educating minorities on healthier lifestyles, awareness of services and accessibility within our current health care system, make recommendations to the state government, and addressing any disparities existing because of prejudice.

ARKANSAS DEPARTMENT OF HUMAN SERVICES

Benton County Office
900 SE 13th Ct.
Bentonville, AR 72712
479-273-9011

Madison County Office
1013 N College Ave
Huntsville, AR 72740
479-738-2161

Washington County Office
4252 N. Frontage Rd.
Fayetteville, AR 72703
479-442-4029

ARKANSAS EMPLOYMENT SECURITY DEPARTMENT

Employment Security Department State of Arkansas
2143 W. 6th Street
Fayetteville, AR
479-521-5730

Employment Security Department State of Arkansas
626 Southgate Center
Rogers, AR
479-636-4755

ARKANSAS DRIVER TESTING SITE

5084 Har-Ber Avenue
Springdale, AR
479-751-3619

ARKANSAS DEPARTMENT OF FINANCE AND ADMINISTRATION

Arkansas Revenue Offices for Drivers License and Vehicle Registration

2308 SE 28th St
Bentonville, AR
479-273-2724

965 Razorback Rd
Fayetteville, AR
479-442-7691

300 W. Poplar
Rogers, AR
479-636-1095

3159 Springdale
Springdale, AR
479-751-4498

NORTHWEST ARKANSAS MARSHALLESE COMMUNITY LEADERS

Carmen Chong Gum,
Consul General for the Republic of the Marshall Islands
109 Spring St, Suite 9
Springdale, AR
479-419-9332

Albius Latior
Jones Center Community Outreach Coordinator
479-756-8090 ext. 2249,
alator@jcf.jonesnet.org

Area Marshallese Churches
Contact Albius Latior
479-756-8090 ext. 2249
alator@jcf.jonesnet.org

Northwest Arkansas Marshallese Organization
Contact Albius Latior
479-756-8090 ext. 2249
alator@jcf.jonesnet.org

Resources

NORTHWEST ARKANSAS AGENCIES

Legal Aid of Arkansas
1905 Mission Blvd., Suite 6
Fayetteville, AR
479-442-0600 or 1-800-952-9243

Legal Aid of Arkansas is the only provider of free legal services to low-income people with civil legal problems in Northwest Arkansas. Services range from advice and other forms of brief service, such as a letter to a creditor or the preparation of a will, to extended representation in court and at administrative hearings. Typical cases include divorces involving domestic violence, housing, adoptions, guardianships, debt problems, garnishments, repossessions and public benefits. Legal Aid also sponsors a Low-Income Taxpayer Clinic to educate those who speak English as a second language about their rights and responsibilities as American taxpayers.

Credit Counseling of Arkansas
Sandy Joel, Marshallese Educator
614 E. Emma Ave.
Springdale, AR
479-872-8877

Credit Counseling of Arkansas (CCOA) offers free education and seminars to the community as well as free budget and credit counseling. CCOA also offers bankruptcy counseling and education, housing counseling and credit report reviews. Our mission is to improve the quality of life of individuals and families through financial education, credit and housing counseling, and debt management services.

NORTHWEST ARKANSAS PUBLIC TRANSPORTATION

Ozark Regional Transit
2423 East Robinson Ave.
Springdale, AR
479-756-5901

Ozark Regional Transit operates fixed routes in Fayetteville, Springdale, Bentonville and Rogers. We also operate an express bus connecting the four cities. For persons with

disabilities who cannot access the fixed route system, we operate paratransit service in the cities as well. For more information, please visit our website at www.ozark.org

University of Arkansas
Transit Operations
479-575-RIDE (7433)

Razorback Transit provides free transportation to on campus locations and major off campus living and shopping areas. Buses are operated from 7:00 a.m. to 6:00 p.m., Monday through Friday on ten fixed routes during the Fall and Spring semesters. Reduced service is provided from 6:00 p.m. to 10:30 p.m., Monday through Friday and 7:00 a.m. to 10:30 p.m. on Saturdays during the Fall and Spring semesters. There is no service on Saturdays having home football games.

FOOD MINISTRY
Bread of Life
208 West Emma Ave
Springdale, AR 72764
479-750-5229

Hours: Wednesday and Thursday,
9:00 a.m. to 11:30 a.m.

The Bread of Life is devoted to serving and ministering to people in need by providing food, emergency financial assistance, counseling and spiritual support in an atmosphere of respect and compassion.

The Bread of Life offers food to the Northwest Arkansas Community, USDA Commodities to those in Washington County, and limited emergency financial assistance to Springdale residents. Clients are provided resource referrals to community service agencies. Volunteer counselors talk with, listen to, and pray with those seeking help.

United States Census 2010

What: The Census is a count of everyone residing in Arkansas.

Who: All U.S. residents must be counted—both citizens and non citizens.

When: You will receive your questionnaire in March 2010 either by U.S. mail or hand delivery. Some people in remote areas will be counted in person.

Why: The U.S. Constitution requires a national census once every 10 years to count the population and determine the number of seats each state will have in the U.S. House of Representatives.

How: Households should complete and mail back their questionnaires upon receipt. Households that do not respond may receive a replacement questionnaire in early April. Census takers will visit households that do not return questionnaires to take count in person.

Make it
Marshallese

United States
Census
2010

Use a blue or black ink.

9. What is Person 1's race? Mark one or more boxes.

- White
- Black, African Am., or Negro
- American Indian or Alaska Native — Print race of enrolled or principal tribe
- Asian Indian
- Chinese
- Filipino
- Other Asian — Print race, for example, Hawaiian, Thai, Pakistani, Cambodian, and so on.
- Japanese
- Korean
- Vietnamese
- Native Hawaiian
- Guamanian or Chamorro
- Samoan
- Other Pacific Islander — Print race, for example, Fijian, Tongan, and so on.

Marshallese

Some other race — Print race: C

10. Does Person 1 sometimes live or stay somewhere else?
 No Yes — Mark all that apply.

- In a college housing
- In the military
- In a seasonal or second residence
- For child custody
- In jail or prison
- In a nursing home
- For another reason

11. If more people were counted in Question 1, continue with Person 2.



Putting your tobacco settlement dollars to work!

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