



Arkansas Department of Health

5800 West 10th Street Suite 800 • Little Rock, Arkansas 72204-1763 • Telephone (501) 661-2262

Governor Mike Beebe

Paul K. Halverson, DrPH, FACHE, Director and State Health Officer

To: Arkansas Licensed Ambulance Services

From: Stephen Ryan Tyler, Data Program Manager
Section of Emergency Medical Services

Date: March 26, 2012

Ref: Key Data Update

Arkansas Department of Health, Section of EMS will be updating Key Data over the next few weeks. During this time, changes will be occurring to update the layout and database. The following items listed below are current changes that will be affecting the end user:

1. End Users will now need to label every Trauma patient as minor, moderate, or major. This drop down box will be next to the Trauma Band ID box. For 3rd party vendors, no change to your software is required at this time. See attached Field Triage Decision Scheme for labeling the patient.
2. We are currently working on updating all receiving facilities in the database. This update will address hospital name changes. For 3rd party vendors, I am working on an excel spreadsheet that will reflect the updated hospital name changes for updating your software. If a facility needs to be added please email me at ryan.tyler@arkansas.gov.
3. All licensed Ambulance Services have had their Agency name updated. This update was to address several agencies with more than one location. This update only applied to **Key Data**. Please have your Emergency Service Providers or data entry personnel enter the correct agency for your service. By entering the wrong agency name your service is giving another service credit for your call.
4. Reminder: The Section of EMS should be receiving all data from the result of an ambulance being dispatched. Please see Arkansas State Statute ACT 553 of 2009 (attached lines 12 and 13 of page 2), which states the following: “(b) Each licensee shall report in a format approved by the department **every** request that results in the dispatch of a vehicle.” As EMS regulations are being updated to reflect the changes resulting from ACT 553 of 2009, this statute supersedes the current regulation. Please see attached ACT 553 of 2009.

If you have questions or concerns, please contact me at the Section of Emergency Medical Services. You can reach me at 501-661-2262 or ryan.tyler@arkansas.gov.