



Arkansas Department of Health

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Governor Mike Beebe

Paul K. Halverson, DrPH, FACHE, Director and State Health Officer

Memorandum

To: Arkansas Licensed Ambulance Services

From: Brian Nation, Trauma Systems Administrator
Section of EMS & Trauma Systems

Date: February 17, 2009

Re: Data Study

The Section of EMS and Trauma Systems, Arkansas Department of Health is preparing to conduct a study of ambulance run data submission before preparing a yearly report. Numbers will be checked for each license number and a letter will be mailed to each service asking for a comparison between submitted numbers and their call log.

Please remember that data collection is required in the EMS Rules and Regulations under Section III.,B.,3. Reports to the Department requires that "Each licensee shall report, in a format approved by the Department of Health, every request that results in the dispatch of a vehicle with the exception of calls cancelled enroute or responses made where no patient contact was made."

Every licensed Arkansas service should be using the Web Enabled version of the EMScan system or a compatible system approved by the department at this time. E-mail instructions for downloading the upgrade have been sent to each service. The Section has also made attempts to call every service in the state to assist with this process. If your service has missed receiving an e-mail message or phone call, please call Brian Nation at (501) 661-2262 to receive the software download instructions.

Please Note: All required information should be entered into the EMScan system or an approved compatible system. This includes Arkansas patients taken from this state to another state. All responses within the state borders should also be recorded within the system as outlined in the current Arkansas EMS Rules and Regulations.