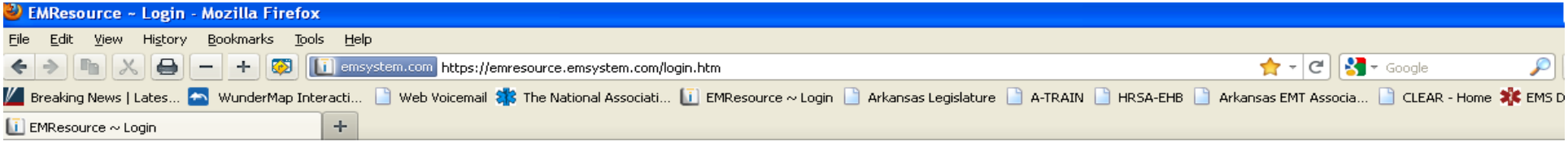
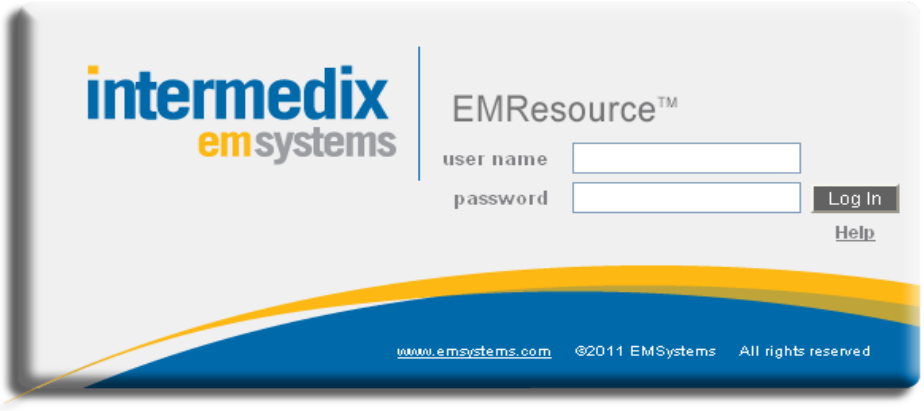
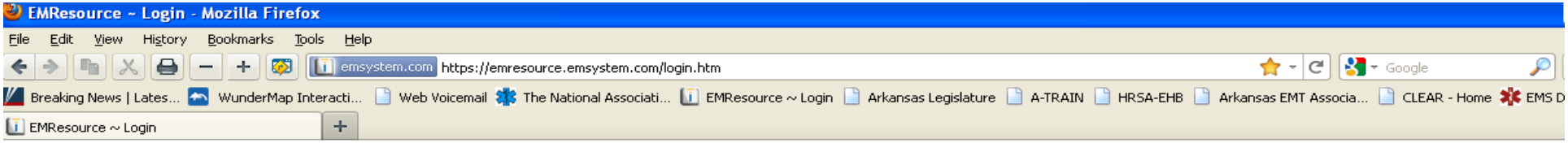




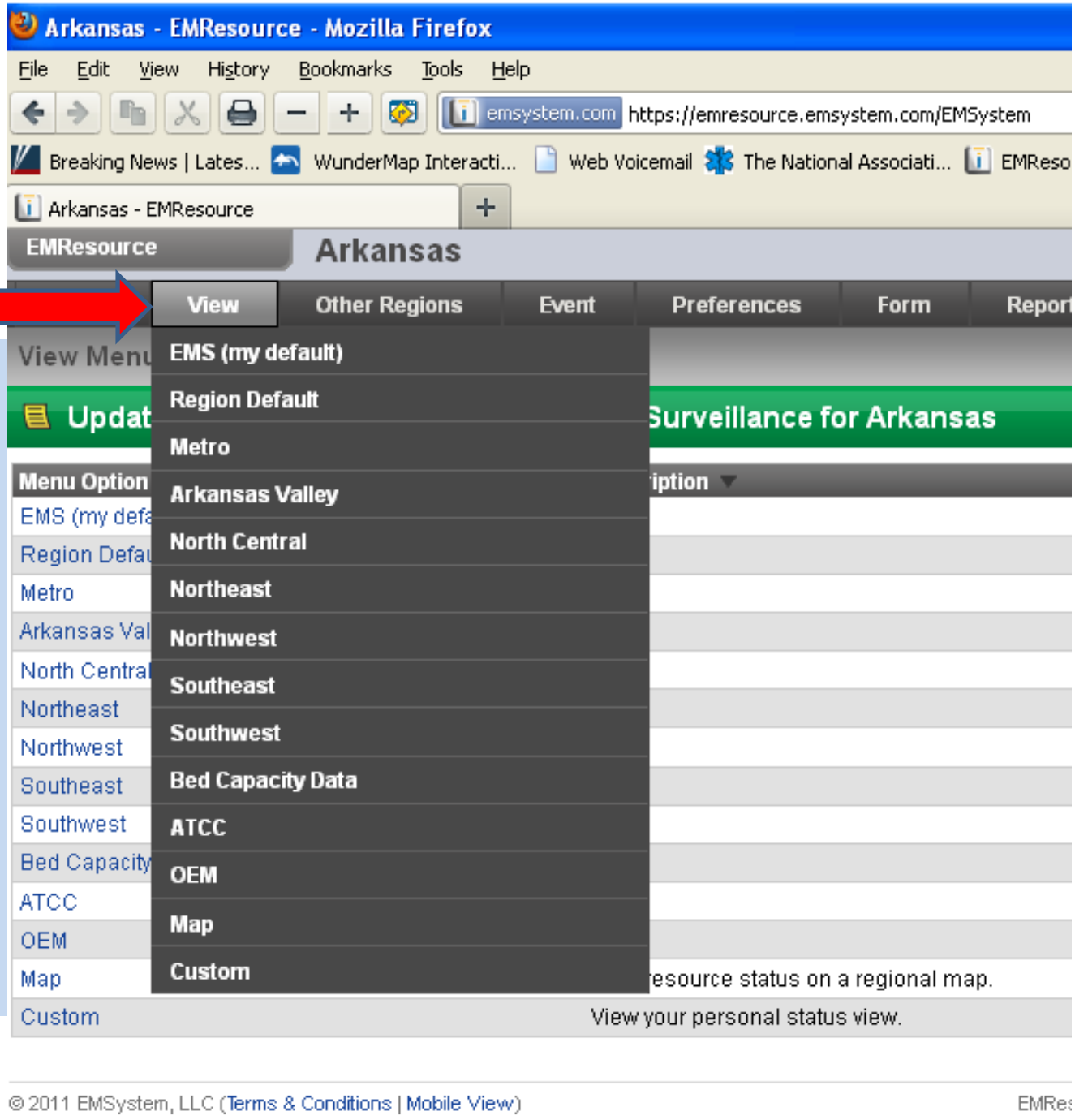
EMSystems is a product that is utilized by the Trauma system and the State dashboard. The Section of EMS has been working with them to develop a product that would allow EMS services to update their capability and resources that they have available in the event of a disaster in a matter of minutes. This will allow the Section to better assist services that are in need of immediate assistance in a more timely and efficient manner. This product will only work if we have 100% participation. I appreciate you taking time to go through the slides that have been created and follow them very closely. Should you have questions while creating your account or on the functionality of it, please do not hesitate to contact me.



Enter User Name and Password Here

The web address for the program is:
https://emresource.emsystem.com/login.htm

Click view and choose EMS if not already your default view (Slide 16 addresses the default view). You are free to view any of the others as well, but make sure that you return to EMS when done



EMResource | Arkansas | Contact Us | Help | Search | Log Out

Setup | View | Other Regions | Event | Preferences | Form | Report | Regional Info | IM | Use

EMS | print | customize

Update 1: Attention ICP - Swine Influenza Surveillance for Arkansas

100 Series	ALS Personnel Avail	Paramedic Units Avail	BLS Personnel Avail	BLS Units Avail	Est Time Enroute	Rescue Truck Avail	Co
Aero-Med Express	--	--	--	--	--	--	
Air-Evac Lifeteam - Springdale (04)	--	--	--	--	--	--	
Arkansas Paramed Transfer	--	--	--	--	--	--	
Baxter Reg. Med. Ctr.-Yellville	--	--	--	--	--	--	
Baxter Regional EMS				--	--	--	
Bella Vista Amb. Svc., Inc.				--	--	--	
Bentonville Fire Department				--	--	--	
Chimes Vol Fire Dept				--	--	--	
City of Rogers Ambulance Service				--	--	--	
Conway Fire Department- 300 Series				--	--	--	
EagleMed LLC				--	--	--	
Eureka Springs Fire Department	--	--	--	--	--	--	
Gravette Fire Dept				--	--	--	
Holiday Island Fire Department				--	--	--	
Madison County EMS				--	--	--	
Morning Star VFD				--	--	--	
NARMC	--	--	--	--	--	--	
NARMC - Jasper	--	--	--	--	--	--	
NARMC - Marshall	--	--	--	--	--	--	
NEBCO EMS	--	--	--	--	--	--	
Northwest Medical Transfer Svc.	--	--	--	--	--	--	
Pea Ridge Fire Department	--	--	--	--	--	--	
Pulse EMS	--	--	--	--	--	--	
Siloam Springs ALS/Rescue	--	--	--	--	--	--	

This lists all services in order of your series EMS license number. They are in alphabetical order under each series.

Click your Service Name to edit your service information. (Next Slide)

Arkansas - EMResource

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Setup | View | Other Regions | Event | Preferences | Form | Report | Regional Info | IM | Use

View Resource Detail | print | customize

Update 1: Attention ICP - Swine Influenza Surveillance for Arkansas

Greers Ferry Ambulance

edit resource details | back

Type:	200 Series
Address:	
County:	
Lat/Longitude:	
EMResource/AHA ID:	31279 /
Website:	
Contact:	Wilma Hartsield
Phone 1:	
Phone 2:	
Fax:	
Email:	
Notes:	

Click on “Edit Resource Details” to update your service details. (Next Slide)

Contacts

show only online users | start g

Name	Organization	Phone
Greers Ferry Ambulance	Greers Ferry Ambulance	
Greg Brown	AHD Emergency Medical Services	501-661-2262

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EMResource ® 3.16 Build 5462

Greg Brown

** indicates the information is required.

Name:** Greers Ferry Ambulance

Abbreviation:** gfa

Resource Type: 200 Series

Standard Resource Type:** Ambulance

Reports HAvBED data: ☐ Check only if this Resource should be included when reporting HAvBED data to HHS

Share with Other Regions: ☑ Allow regions with mutual data sharing agreements to view this resource

AHA ID:

External ID:

iTriage Participant: ☐ Check only if this resource participates with iTriage

Street Address:

City:

State:

Zip Code:

County:

Latitude/Longitude: [ ] [ ] Lookup Address View Map

Website:

Contact First Name:** Wilma

Contact Last Name:** Hartsield

Contact Address:

Contact Phone 1 (e.g. 888-555-1212):

Contact Phone 2 (e.g. 888-555-1212):

Contact Fax (e.g. 888-555-1212):

Contact E-Mail (e.g. person@hospital.com):

Notes:

Save Cancel

IMPORTANT

Please complete all information. You may leave the abbreviation as is. AHA and External ID's and iTriage are optional fields, as is the note section.

Next slide shows the lookup function

IMPORTANT

These are not the numbers for alerts to be sent to. They may be the same numbers however, this is just for service information. Alert notification numbers and emails will be done on a different screen

Street Address: 5800 west 10th street

City: Little Rock

State: Arkansas

Zip Code: 72204

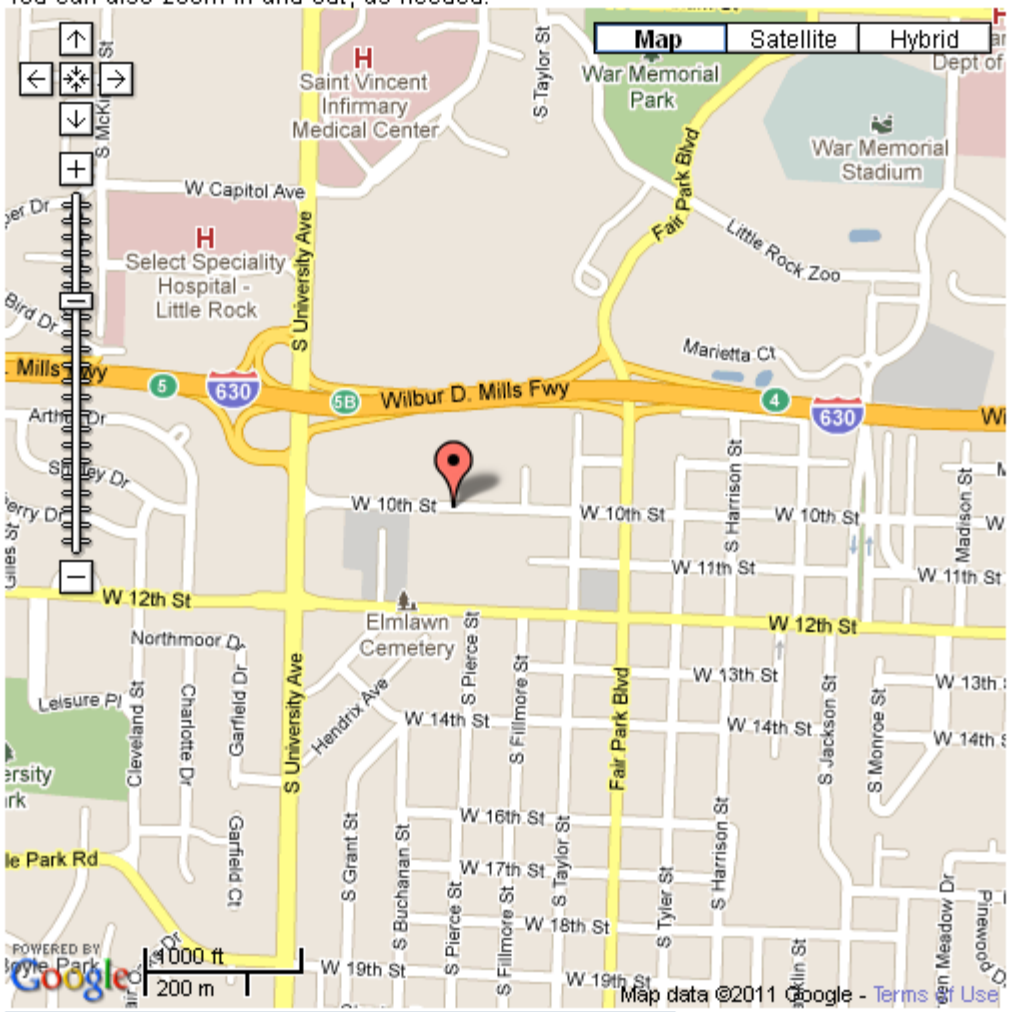
County:

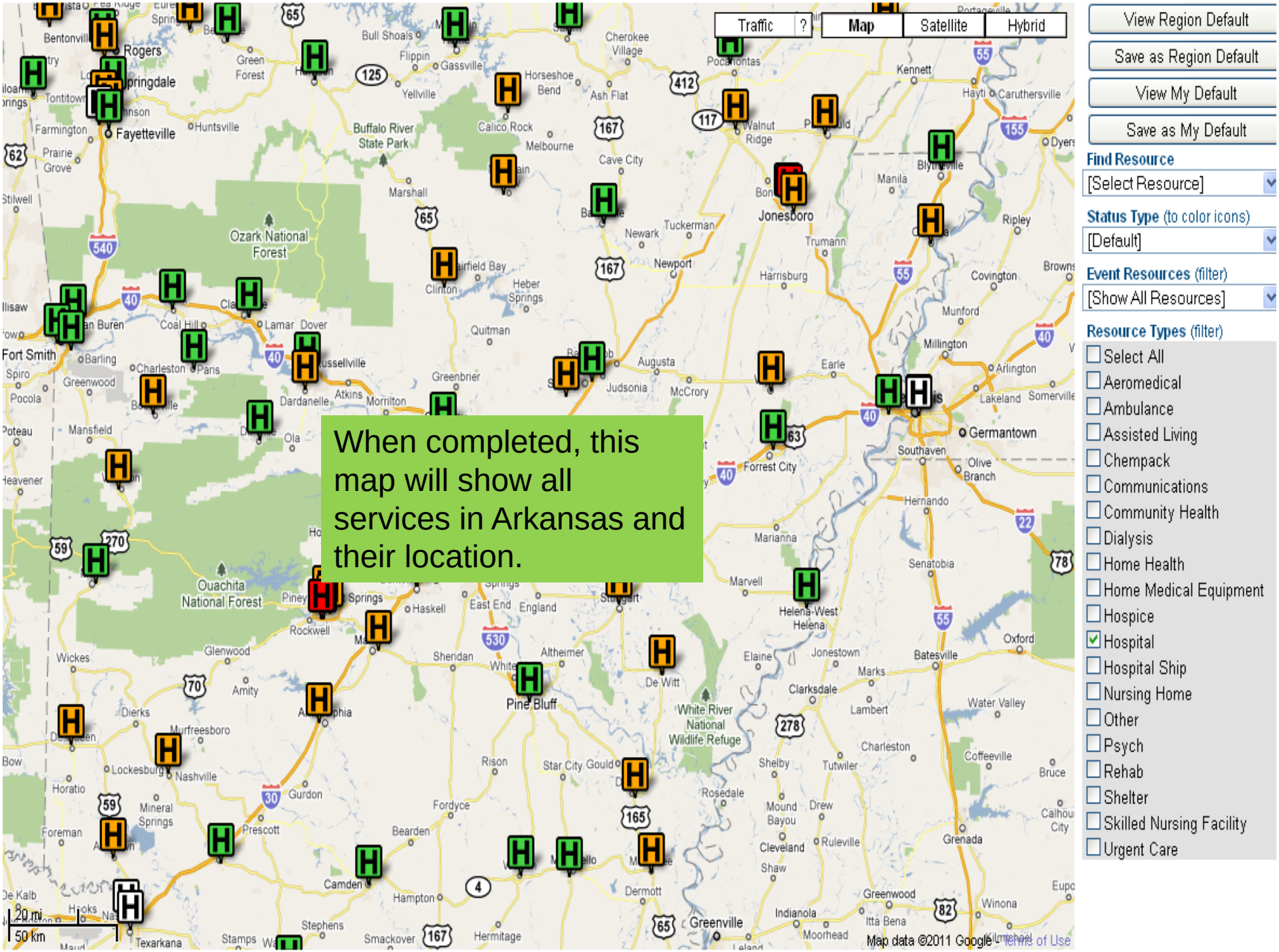
Latitude/Longitude: 34.743058344690 -92.33815670013 Lookup Address View Map

Map Tips

- You can drag the red icon around on the map!
- You can also zoom in and out, as needed.

Enter your services complete address and press, lookup address. It will show you the service location on the map.




Traffic
?
Map
Satellite
Hybrid
View Region Default
Save as Region Default
View My Default
Save as My Default
Find Resource
[Select Resource]
Status Type (to color icons)
[Default]
Event Resources (filter)
[Show All Resources]
Resource Types (filter)
Select All
Aeromedical
Ambulance
Assisted Living
Chempack
Communications
Community Health
Dialysis
Home Health
Home Medical Equipment
Hospice
Hospital
Hospital Ship
Nursing Home
Other
Psych
Rehab
Shelter
Skilled Nursing Facility
Urgent Care
When completed, this map will show all services in Arkansas and their location.
Map data ©2011 Google
Terms of Use

IMPORTANT

In the event that a notification has been sent and you are requested to update your service resources, you have 2 options.

Contact Us | Help | Search | Log Out

Setup | View | Other Regions | Use

EMS | customize

Update 1: Attention ICP - Swine Influenza Surveillance for Arkansas

100 Series	ALS Personnel Avail	Paramedic Unit Avail	BLS Personnel Avail	BLS Units Avail	Est Time Enroute	Rescue Truck Avail	Co
Aero-Med Express	--	--	--	--	--	--	
Air-Evac Lifeteam - Springdale (04)	--	--	--	--	--	--	
ansas Paramed Transfer	--	--	--	--	--	--	
Ba Reg. Med. Ctr.-Yellville	--	--	--	--	--	--	
Baxte nal EMS	--	--	--	--	--	--	
Bella Vista Svc., Inc.	--	--	--	--	--	--	
Bentonville Fir rtment	--	--	--	--	--	--	
Chimes Vol Fire De	--	--	--	--	--	--	
City of Rogers Ambula rvice	--	--					
Conway Fire Department- Series	--	--					
E		--					
E		--					
G		--	--	--	--	--	
H		--	--	--	--	--	
Madison County EMS	--	--	--	--	--	--	
Morning Star VFD	--	--	--	--	--	--	
NARMC	--	--	--	--	--	--	
NARMC - Jasper	--	--	--	--	--	--	
NARMC - Marshall	--	--	--	--	--	--	
NEBCO EMS	--	--	--	--	--	--	
Northwest Medical Transfer Svc.	--	--	--	--	--	--	
Pea Ridge Fire Department	--	--	--	--	--	--	
Pulse EMS	--	--	--	--	--	--	
Siloam Springs ALS/Rescue	--	--	--	--	--	--	

Option 1 (Preferred) – Click on the banner that states the EMS notification. It will be a RED banner that has the EMS Event listed. Once you click the banner it will take you to the update page (Next Slide)

Option 2 – Click on the KEY icon that is next to your service name. Once you click the KEY icon it will take you to the update page (Next Slide)

Arkansas - EMResource

EMResource | Arkansas | Contact Us | Help | Search | Log Out

Setup | View | Other Regions | Event | Preferences | Form | Report | Regional Info | IM | Use

Update Status

Update 1: Attention ICP - Swine Influenza Surveillance for Arkansas

Air-Evac Lifeteam - Springdale (04)

Select All | Clear All | Show

Select the statuses to update (unchecked ones will not be changed):

- ALS Personnel Avail: ALS Personnel Avail
- BLS Personnel Avail: BLS Personnel Avail
- BLS Units Avail: BLS Units Avail
- Est Time Enroute: Est Time Enroute
- Paramedic Units Avail: Paramedic Units Avail
- Rescue Truck Avail: Rescue Truck Avail

Show All Statuses

Save | Cancel

Click select all to update all information.. (Next Slide)

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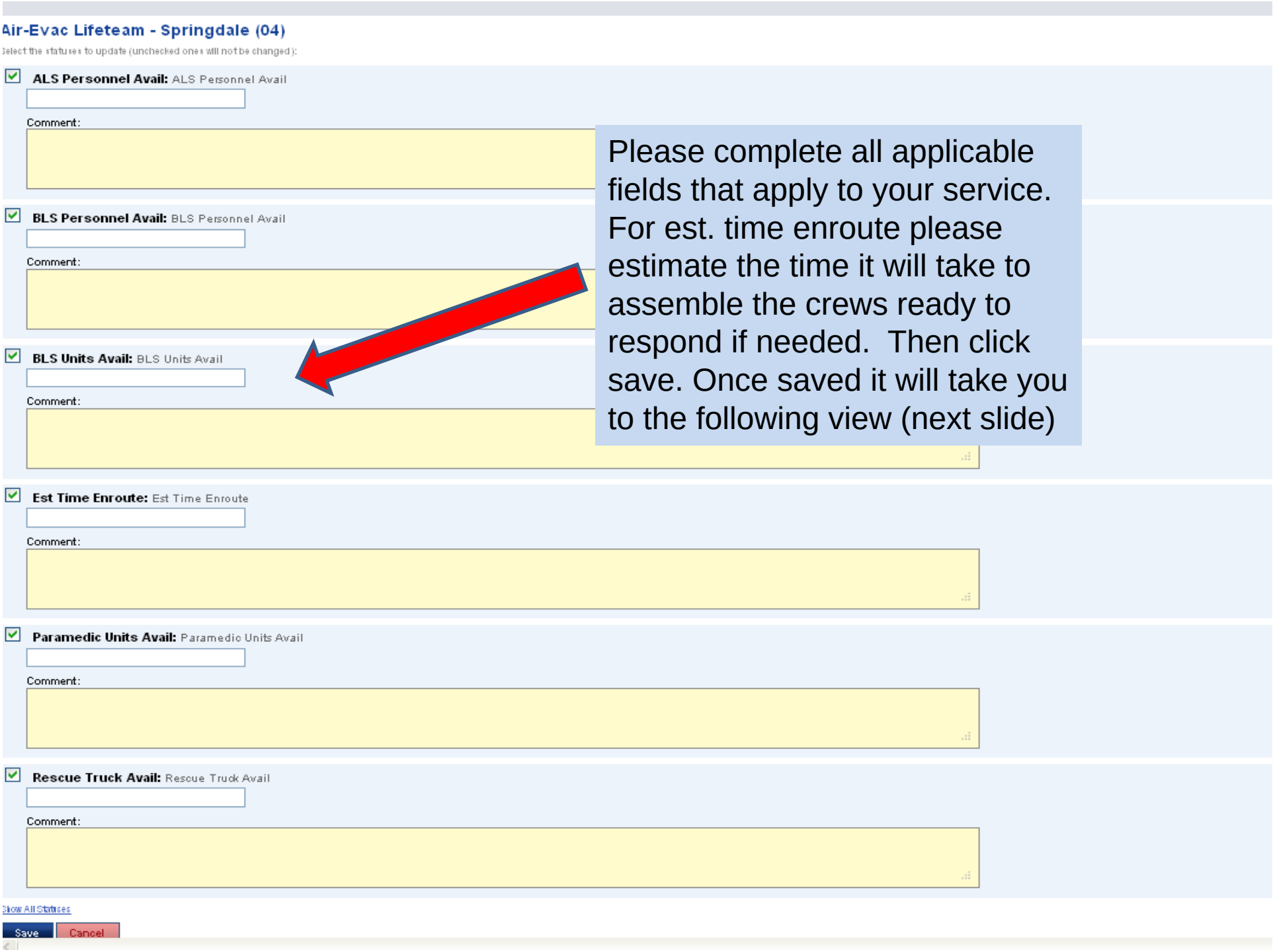
Greg Brown



Please complete all applicable fields that apply to your service. For est. time enroute please estimate the time it will take to assemble the crews ready to respond if needed. Then click save. Once saved it will take you to the following view (next slide)

EMS

print customize

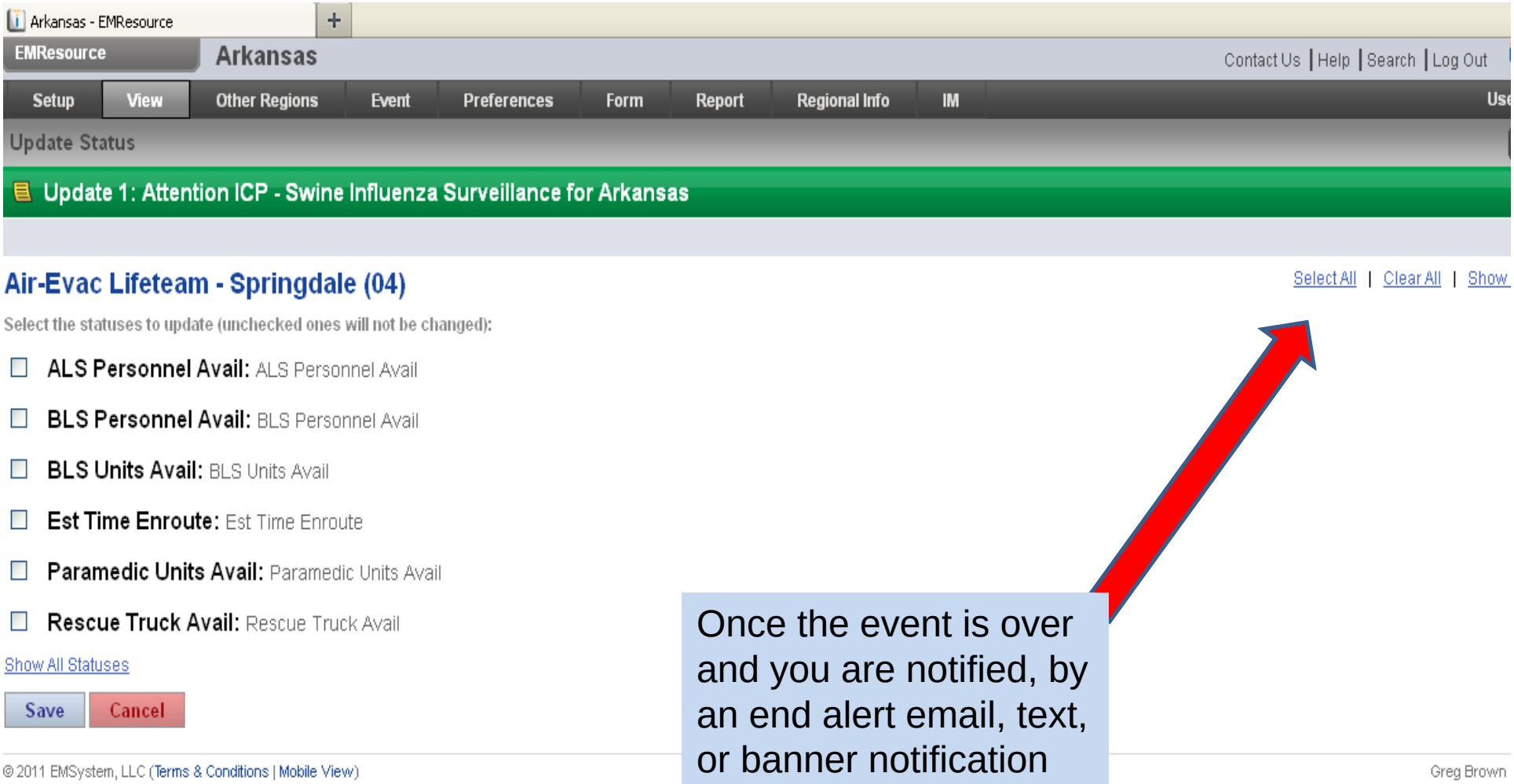
Update 1: Attention ICP - Swine Influenza Surveillance for Arkansas

100 Series	ALS Personnel Avail	Paramedic Units Avail	BLS Personnel Avail	BLS Units Avail	Est Time Enroute	Rescue Truck Avail
Aero-Med Express	--	--	--	--	--	--
Air-Evac Lifeteam - Springdale (04)	--	--	--	5	--	--
Arkansas Paramed Transfer	--	--	--			
Baxter Reg. Med. Ctr.-Yellville	--	--				
Baxter Regional EMS	--	--	--	--	--	--
Bella Vista Amb. Svc., Inc.	--	--	--	--	--	--
Bentonville Fire Department	--	--	--	--	--	--
Chimes Vol Fire Dept	--				--	--
City of Rogers Ambulance Service	--				--	--
Conway Fire Department- 300 Series	--				--	--
EagleMed LLC	--				--	--
Eureka Springs Fire Department	--				--	--
Gravette Fire Dept	--				--	--
Holiday Island Fire Department	--				--	--
Madison County EMS	--				--	--
Morning Star VFD	--				--	--
NARMC	--	--	--	--	--	--
NARMC - Jasper	--	--	--	--	--	--
NARMC - Marshall	--	--	--	--	--	--
NEBCO EMS	--	--	--	--	--	--
Northwest Medical Transfer Svc.	--	--	--	--	--	--
Pea Ridge Fire Department	--	--	--	--	--	--
Pulse EMS	--	--	--	--	--	--

Last Update: 05 Jul 13:25

Updated By: Greg Brown

Once updated and saved, you will be returned to this page and you will see the information that you supplied. If you move your mouse over the number you will see who updated the information as well as the time and date. (next slide)



Once the event is over and you are notified, by an end alert email, text, or banner notification via the web. You are asked to clear all of your data by clicking select all, **not clear all**. (Next Slide)

Air-Evac Lifeteam - Springdale (04)

Select the statuses to update (unchecked ones will not be changed):

ALS Personnel Avail: ALS Personnel Avail

Comment:

Remove all information that was entered and click save.

BLS Personnel Avail: BLS Personnel Avail

Comment:

BLS Units Avail: BLS Units Avail

Comment:

Est Time Enroute: Est Time Enroute

Comment:

Paramedic Units Avail: Paramedic Units Avail

Comment:

Rescue Truck Avail: Rescue Truck Avail

Comment:

Show All Statuses

Save Cancel

EMS

print customize

Update 1: Attention ICP - Swine Influenza Surveillance for Arkansas

100 Series	ALS Personnel Avail	Paramedic Units Avail	BLS Personnel Avail	BLS Units Avail	Est Time Enroute	Rescue Truck Avail
Aero-Med Express	--	--	--	--	--	--
Air-Evac Lifeteam - Springdale (04)	--	--	--	5	--	--
Arkansas Paramed Transfer	--	--	--			
Baxter Reg. Med. Ctr.-Yellville	--	--				
Baxter Regional EMS	--	--	--	--	--	--
Bella Vista Amb. Svc., Inc.	--	--	--	--	--	--
Bentonville Fire Department	--	--	--	--	--	--
Chimes Vol Fire Dept	--				--	--
City of Rogers Ambulance Service	--				--	--
Conway Fire Department- 300 Series	--				--	--
EagleMed LLC	--				--	--
Eureka Springs Fire Department	--				--	--
Gravette Fire Dept	--				--	--
Holiday Island Fire Department	--	--	--	--	--	--
Madison County EMS	--	--	--	--	--	--
Morning Star VFD	--	--	--	--	--	--
NARMC	--	--	--	--	--	--
NARMC - Jasper	--	--	--	--	--	--
NARMC - Marshall	--	--	--	--	--	--
NEBCO EMS	--	--	--	--	--	--
Northwest Medical Transfer Svc.	--	--	--	--	--	--
Pea Ridge Fire Department	--	--	--	--	--	--
Pulse EMS	--	--	--	--	--	--

Last Update: 05 Jul 13:25

Updated By: Greg Brown

Once all information is cleared and saved, you will be returned to this page and you will see all information will be blank (next slide)

Arkansas - EMResource

EMResource | Arkansas

Setup | View | Other Regions | Event | Preferences | Form | Report | Regional Info | IM

- Event Notification
- Status Change Prefs
- Change Password
- Customized View
- User Info

EMS

Update 1: Attention ICP - Swine Influenza

100 Series			BLS Personnel Avail	BLS Units Avai
Aero-Med Express				
Air-Evac Lifeteam - Springdale (04)				
Arkansas Paramed Transfer	--	--	--	--
Baxter Reg. Med. Ctr.-Yellville	--	--	--	--
Baxter Regional EMS	--	--	--	--
Bella Vista Amb. Svc., Inc.	--	--	--	--
Bentonville Fire Department	--		--	--
Chimes Vol Fire Dept	--	--	--	--
City of Rogers Ambulance Service				--
Conway Fire Department- 300 Series				--
EagleMed LLC				--
Eureka Springs Fire Department				--
Gravette Fire Dept				--
Holiday Island Fire Department	--			--
Madison County EMS	--			--
Morning Star VFD	--			--
NARMC	--			--
NARMC - Jasper	--			--
NARMC - Marshall	--	--	--	--
NEBCO EMS	--	--	--	--
Northwest Medical Transfer Svc.	--	--	--	--
Pea Ridge Fire Department	--	--	--	--
Pulse EMS	--	--	--	--
Siloam Springs ALS/Rescue	--	--	--	--

IMPORTANT Updating the methods for alerts

Click Preferences then User Information to update the methods of notification. For example, email alerts, text messages, etc. (Next Slide)

Setup | View | Other Regions | Event | Preferences | Form | Report | Regional Info | IM

Update User Info

Update 1: Attention ICP - Swine Influenza Surveillance for Arkansas

** indicates the information is required.

IMPORTANT

Full Name:**	Greg Brown
First Name:	Greg
Middle Name:	
Last Name:	Brown
Organization:	AHD Emergency Medical Services
Contact Phone:	501-661-2262
Primary E-Mail:	greg.brown@arkansas.gov
E-Mail Addresses (comma separate multiple addresses):	greg.brown@arkansas.gov

List as many email address that you would like notified during an event. You are free to add all email address for your supervisory staff or you are free to add all employees. Please make sure that all emails are separated by a comma. Ex. jim@hotmail.com, bill@hotmail.com

Text Pager Addresses (comma separate multiple addresses):

List as many cell phone numbers as you like. Please use the format as follows for entering phone numbers. (Attached form)

Make sure default view is EMS

Default View: EMS

Uncheck these

High Contrast View: ☐ Check to use colors that may be clearer in some lighting conditions.

Opt Out of User Info Reminders: ☑ Check to NOT receive reminder e-mails.

Receive expired status notifications: ☑ E-Mail ☑ Pager

Notification Overview

Type	All Notifications		Include Resource Summary	At All Times	Exclude Time Range
E-mail	On	Off	☑	◉	○
Text Pager	On	Off	☑	◉	○
Web Page	On	Off		◉	○

Check these as shown

Arkansas - EMResource

EMResource | Arkansas

Setup | View | Other Regions | Event | Preferences | Form | Report | Regional Info | IM

- Event Notification
- Status Change Pr
- Change Password
- Customized View
- User Info

EMS

Update 1: Attention ICP - Swine Influenza

100 Series			BLS Personnel Avail	BLS Units Avai
Aero-Med Express				
Air-Evac Lifeteam - Springdale (04)				
Arkansas Paramed Transfer	--	--	--	--
Baxter Reg. Med. Ctr.-Yellville	--	--	--	--
Baxter Regional EMS	--	--	--	--
Bella Vista Amb. Svc., Inc.	--	--		--
Bentonville Fire Department	--	--		--
Chimes Vol Fire Dept	--	--		--
City of Rogers Ambulance Service	--	--		--
Conway Fire Department- 300 Series	--	--		--
EagleMed LLC	--	--		--
Eureka Springs Fire Department	--	--		--
Gravette Fire Dept	--	--	--	--
Holiday Island Fire Department	--	--	--	--
Madison County EMS	--	--	--	--
Morning Star VFD	--	--	--	--
NARMC	--	--	--	--
NARMC - Jasper	--	--	--	--
NARMC - Marshall	--	--	--	--
NEBCO EMS	--	--	--	--
Northwest Medical Transfer Svc.	--	--	--	--
Pea Ridge Fire Department	--	--	--	--
Pulse EMS	--	--	--	--
Siloam Springs ALS/Rescue	--	--	--	--

Click Preferences then Event Notification. (Next Slide)

Event Type	Notification Methods		
*** THIS IS A DRILL REMINDER*****	☑ E-mail	☑ Text Pager	☑ Web Page
Amber Alert	☑ E-mail	☑ Text Pager	☑ Web Page
Chemical Spill	☑ E-mail	☑ Text Pager	☑ Web Page
EMS MCI	☑ E-mail	☑ Text Pager	☑ Web Page
EQ Event	☑ E-mail	☑ Text Pager	☑ Web Page
HAvBed Template	☐ E-mail	☐ Text Pager	☐ Web Page
Havbed Update	☐ E-mail	☐ Text Pager	☐ Web Page
HHS Critical Infrastructure Qu	☐ E-mail	☐ Text Pager	☐ Web Page
HHS Situational Assessment	☐ E-mail	☐ Text Pager	☐ Web Page
Incident Response Request	☑ E-mail	☑ Text Pager	☑ Web Page
Information/Response	☑ E-mail	☑ Text Pager	☑ Web Page
MCI	☑ E-mail	☑ Text Pager	☑ Web Page
MCI w/HazMat	☑ E-mail	☑ Text Pager	☑ Web Page
NDMS	☑ E-mail	☑ Text Pager	☑ Web Page
Operation Boom 2010	☐ E-mail	☐ Text Pager	☐ Web Page
Pandemic Response	☑ E-mail	☑ Text Pager	☑ Web Page
Severe Storm Event	☑ E-mail	☑ Text Pager	☑ Web Page
TEST	☑ E-mail	☑ Text Pager	☑ Web Page
System Notifications	☑ E-mail	☑ Text Pager	

Save

Please make sure that you select all notification methods for the EMS MCI Event Type. You are free to also check as many of the others that you would like to receive as well. Make sure that you click save when done updating.