



Arkansas Department of Health

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Computer-Based Water License Examinations Provided By Applied Measurement Professionals Information & Reservation Instructions

Computer-based Arkansas Water Operator License Examinations are available utilizing Applied Measurement Professionals (AMP) Assessment Centers. This is an optional method of examination with an additional administration fee of \$64.00 per exam. This option allows exams to be scheduled with a large degree of flexibility as to day of the week (open Monday through Saturday) and time of day (morning or afternoon sessions).

To utilize AMP, the Water Operator Licensing Program must be contacted to start the process. To schedule an exam utilizing AMP, the License Program must be in receipt of the candidate's (exam taker) Water Operator License application, the required License and Exam fees must be paid, and the mandatory training requirements must be documented as met.

The Licensing Program will arrange for AMP to contact the candidate. AMP will provide needed information and directions to schedule the computer-based exam. The AMP computer based exam administration fee of \$64.00 must be paid directly to AMP when the exam is scheduled. The time needed to complete the examination process, from a few days to several weeks, depends on several factors. Has the license application and licensing fees been paid? Mandatory training attendance is documented to the Water License Program. The mode of communication, internet versus US mail, can influence the time needed significantly.

The exams are administered via computer terminals in an AMP Assessment Centers, they are not paper based. AMP provides a paper copy of the ABC exam formula sheet and scratch paper. A practice exam to become familiar with the computer process is available at the time of examination. The computer use process is user friendly and should be suitable for even non-computer users.

The computer-administered examination is scored at the conclusion of the exam with your score and mastery report provided to you prior to leaving the Center. AMP will furnish the Licensing Program your exam results. The Licensing Program will follow-up the exam results with the appropriate documents based on the exam results.

AMP has assessment centers in Fayetteville, AR; Little Rock, AR; Memphis, TN; Jackson, MS; Shreveport, LA; Tulsa, OK; Springfield, MO; and other AMP Assessment Centers throughout the United States. Any Center may be utilized. For additional site information, examination concepts, and examination procedures, see AMP's website, www.goamp.com. Under Candidates, click/select "Get Started". I suggest, at a minimum, you review the Arkansas handbook, view the "What To Expect" video, and review the "General Recommendations" before you "Schedule an Exam".