



Arkansas Department of Health

4815 West Markham Street • Little Rock, Arkansas 72205-3867 • Telephone (501) 661-2000

Governor Mike Beebe

Paul K. Halverson, DrPH, FACHE, Director and State Health Officer

March 25, 2011

Dear Provider:

Beginning with the May 5, 2011 Remittance Advice (RA) date, Arkansas BreastCare will provide RAs in a PDF format, which can be viewed and downloaded from a secure website. The new RA, referred to as a WebRA, will look exactly like the paper RA, while offering the advantage of electronic search functionality.

This electronic version of the Remittance Advice will provide quicker access to remittance information than currently provided with paper RAs. The WebRA will be available for download on the Monday prior to the check being mailed. This is a week earlier than the paper Remittance Advice that is typically available to providers.

Currently, one copy of the RA is mailed to the provider's *Pay To* address. With WebRA, providers may share access to their RAs with other parties, which include other providers such as their affiliated group(s) or non-providers like their corporate office or accountant. Providers control security access to their information via two administrative screens that manage invitations and document access.

Providers must register to have access to their WebRAs. Registration opens on April 25, 2011, at which time a WebRA link will become available in the left-hand menu after you log in to the Arkansas Medicaid provider portal. Follow the instructions to register each of your provider's BreastCare and National Provider Identification numbers.

Effective with the Remittance Advice date May 5, 2011, paper RAs will no longer be printed and mailed. Providers who do not register by this date will not have access to their WebRAs until registration is complete.

Providers who have extenuating circumstances, such as limited or no internet access, may opt out of WebRA by completing a Hardship Waiver and returning it to the ADH Provider Enrollment Unit. A copy of the form is included with this notice.

If you do not register for WebRA or submit a Hardship Waiver, you will not receive any type of RA after April 28, 2011.

WebRAs will be maintained for 35 days to provide a rolling five weeks of PDF RAs online. Providers are encouraged to download and save an electronic copy to their hard drive. After the

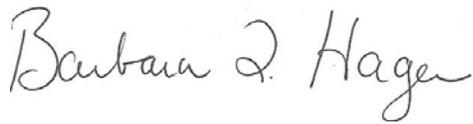
35 days, PDF RAs will no longer be available. If you require a copy of an RA that is no longer available in PDF, call the Provider Assistance Center to obtain a paper copy. **Standard fees of \$.25 per page apply.**

Providers who currently receive an 835 Electronic Remittance Advice will continue to do so.

Additional information will be available in upcoming provider workshops.

If you have questions regarding this notice, please contact the HP Enterprise Services Provider Assistance Center at In-State WATS 1-800-457-4454, or locally and Out-of-State at (501) 376-2211.

Sincerely,

A handwritten signature in cursive script that reads "Barbara L. Hager".

Barbara L. Hager, MPH
BreastCare Program Director