

## **2018 EXAM REFERENCE MATERIALS LIST** **ARKANSAS WATER OPERATOR LICENSING PROGRAM**

Please find listed on the reverse side of this sheet the recommended reference materials (textbooks, manuals, or ADH booklets) that will assist an operator in successfully preparing for their Water Operator License Examination. The Recommended Reference Materials list is the study manual sets referenced in the Association of Boards of Certification exam preparation “[Needs To Know Criteria](#)” at [www.abccert.org](http://www.abccert.org). The Additional Recommended Reference Materials list is selected references that an operator may find useful in preparing for the license exam.

The Arkansas Department of Health website has a webpage titled “Obtaining a License” and is at [www.healthy.arkansas.gov/water-license](http://www.healthy.arkansas.gov/water-license). The webpage is designed to walk a license candidate through the licensing process. It includes a section dedicated to the reference manuals.

Most listed references are available from the Drinking Water Educational Materials Cooperative. It is a joint effort of the Arkansas Department of Health; the Arkansas Rural Water Association; the Drinking Water Advisory and Operator Licensing Committee; the Arkansas Water and Wastewater Managers Association; and the Arkansas Water Works and Water Environment Association. All these groups have donated time; monies and/or materials to maintain an adequate supply of selected technical education materials and public education materials. The materials are available to all public water systems at the lowest possible cost. Please feel free to contact the ARWA in reference to what specific materials may be available at (501) 676-2255. You may also purchase the manuals directly from Sacramento State, Office of Water Programs at [www.owp.csus.edu](http://www.owp.csus.edu) and American Water Works Association at [www.awwa.org](http://www.awwa.org).

If you have any questions about your needed reference materials for licensing requirements, please feel free to contact the Water Operator Licensing Program by telephone at (501) 661-2623 or by E-mail at [ADH.Water.Licensing@arkansas.gov](mailto:ADH.Water.Licensing@arkansas.gov).

(over)

# ARKANSAS WATER OPERATOR LICENSING PROGRAM

## RECOMMENDED EXAM STUDY REFERENCE MATERIALS

<b>RECOMMENDED REFERENCE MATERIALS</b>
<b>Treatment and Distribution Licenses – (Grades 1 – 4) and Very Small System:</b>
Water System Security, A Field Guide by American Water Works Assn (AWWA)
Utility Management by CSU Sacramento; Office of Water Programs
Manage for Success by CSU Sacramento; Office of Water Programs
Water Supply Operations (WSO): Water Quality by American Water Works Assn
WSO: Water Sources by American Water Works Assn
WSO: Basic Science Concepts and Applications by American Water Works Assn
<b>Additional for Treatment Licenses - All Grades (1 – 4)</b>
Water Treatment Plant Operation, Volume I, by CSU Sacramento; Office of Water Programs
Water Treatment Plant Operation, Volume II, by CSU Sacramento; Office of Water Programs
WSO: Water Treatment Series (Grade 1) by American Water Works Assn
WSO: Water Treatment Series (Grade 2) by American Water Works Assn
WSO: Water Treatment Series (Grades 3 & 4) by American Water Works Assn
<b>Additional for Distribution Licenses- All Grades 1 – 4 and Very Small System</b>
Water Distribution System O & Maintenance, by CSU Sacramento; Office of Water Programs
Small Water System O & M, by CSU Sacramento; Office of Water Programs
WSO: Water Distribution Series (Grades 1 & 2) by American Water Works Assn
WSO: Water Distribution Series (Grades 3 & 4) by American Water Works Assn
Water Distribution Operator Training Handbook by American Water Works Assn
<b>Exam Preparation Assistance</b>
Operator Certification Study Guide by American Water Works Assn
<b>ADDITIONAL RECOMMENDED REFERENCE MATERIALS</b>
<b>Treatment and Distribution Licenses – (Grades 1 – 4) and Very Small System:</b>
Security Vulnerability Self-Assessment Guide for Small Drinking Water Systems by Association of State Drinking Water Administrators (ASDWA) and National Rural Water Assn ( <a href="http://www.asdwa.org">www.asdwa.org</a> for free copy)
Safety Practices for Water Utilities (M-3) by American Water Works Assn
Backflow Prevention and Cross Connection Control (M-14) by American Water Works Assn
Water Quality and Treatment by American Water Works Assn (Treatment Only)
Arkansas Rules and Regulations Pertaining To PWS ( <a href="http://www.healthy.arkansas.gov/eng">www.healthy.arkansas.gov/eng</a> for free copy)
Arkansas Public Water System Compliance Summary ( <a href="http://www.healthy.arkansas.gov/eng">www.healthy.arkansas.gov/eng</a> for free copy)

To order references please contact the Arkansas Drinking Water Educational Materials Cooperative for a price list and order form at:

Arkansas Rural Water Association  
 Post Office Box 860 - Lonoke, AR 72086  
 (501) 676-2255

Please note, you may also purchase the manuals directly from Sacramento State, Office of Water Programs at [www.owp.csus.edu](http://www.owp.csus.edu) and American Water Works Association at [www.awwa.org](http://www.awwa.org).