

Hosanna Heights Water

2015 Annual Drinking Water Quality Report

We're pleased to present to you this year's Annual Drinking Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our goal is to provide you with a safe and dependable supply of drinking water, and we want you to understand, and be involved in, the efforts we make to continually improve the water treatment process and protect our water resources.

Where Does Our Drinking Water Come From?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. Our source of water is one well that pumps from the Roubidoux Formation Aquifer.

How Safe Is The Source Of Our Drinking Water?

The Arkansas Department of Health has completed a Source Water Vulnerability Assessment for Hosanna Heights Water. The assessment summarizes the potential for contamination of our source of drinking water and can be used as a basis for developing a source water protection plan. Based on the various criteria of the assessment, our water source has been determined to have a low susceptibility to contamination. You may request a summary of the Source Water Vulnerability Assessment from our office.

What Contaminants Can Be In Our Drinking Water?

As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include: Microbial contaminants such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; Inorganic contaminants such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; Pesticides and herbicides which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; Organic chemical contaminants including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; Radioactive contaminants which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to assure tap water is safe to drink, EPA has regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Am I at Risk?

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. However, some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from small amounts of contamination. These people should seek advice about drinking water from their health care providers. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791. In addition, EPA/CDC guidelines on appropriate means to lessen the risk of infection by microbiological contaminants are also available from the Safe Drinking Water Hotline.

Lead and Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

How Can I Learn More About Our Drinking Water?

If you have any questions about this report or concerning your water utility, please contact Mary Waudby, at 870-625-1113. We want our valued customers to be informed about their water utility. We hold an annual meeting in October, at a preannounced time at the Simmons Bank Community Room. Please contact Mary Waudby for specific dates and time.

TEST RESULTS

We routinely monitor for constituents in your drinking water according to Federal and State laws. The test results table shows the results of our monitoring for the period of January 1st to December 31st, 2015. In the table you might find terms and abbreviations you are not familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements, which a water system must follow.

Maximum Contaminant Level (MCL) - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - unenforceable public health goal; the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) - the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) - the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants. (continued on next page)

NA - Not applicable

Parts per billion (ppb) - a unit of measurement for detected levels of contaminants in drinking water. One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts per million (ppm) - a unit of measurement for detected levels of contaminants in drinking water. One part per million corresponds to one minute in two years or a single penny in \$10,000.

MICROBIOLOGICAL CONTAMINANTS

Contaminant	Violation Y/N	Level Detected	Unit	MCLG (Public Health Goal)	MCL (Allowable Level)	Major Sources in Drinking Water
Total Coliform Bacteria	Y	12 positive samples attributed to November	Present	0	1 positive sample per month	Naturally present in the environment
Fecal Coliform & <i>Escherichia coli</i>	Y	9 positive samples attributed to November	Present	0	A routine sample and repeat sample are total Coliform positive, and one is also fecal Coliform or <i>E. coli</i> positive	Human and animal fecal waste

- ♦ **Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.**
- ♦ **Fecal Coliforms and *E. coli* are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, and people with severely compromised immune systems.**

INORGANIC CONTAMINANTS

Contaminant	Violation Y/N	Level Detected	Unit	MCLG (Public Health Goal)	MCL (Allowable Level)	Major Sources in Drinking Water
Nitrate [as Nitrogen]	N	0.20	ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

LEAD AND COPPER TAP MONITORING

Contaminant	Number of Sites over Action Level	90 th Percentile Result	MCLG (Public Health Goal)	MCL (Allowable Level)	Major Sources in Drinking Water
Lead	0	0.002	ppm	0.015	Corrosion from household plumbing systems; erosion of natural deposits
Copper	0	0.03	ppm	1.3	

- ♦ We are currently on a reduced monitoring schedule and required to sample once every three years for lead and copper at the customers' taps. The results above are from our last monitoring period in 2015. Our next monitoring period is in 2018.

REGULATED DISINFECTANTS

Disinfectant	Violation Y/N	Level Detected	Unit	MRDLG (Public Health Goal)	MRDL (Allowable Level)	Major Sources in Drinking Water
Chlorine	N	Average: 2.85 Range: 1.6 - 4.7	ppm	4	4	Water additive used to control microbes

- ♦ **While only the upper range exceeded the MDRL, it should be known that some people who use water containing chlorine well in excess of the MRDL could experience irritating effects to their eyes and nose, and could experience stomach discomfort.**

BY-PRODUCTS OF DRINKING WATER DISINFECTION

Contaminant	Violation Y/N	Level Detected	Unit	MCLG (Public Health Goal)	MCL (Allowable Level)
HAA5 [Haloacetic Acids]	N	Average: 9.4 Range: 9.0 - 9.8	ppb	0	60
TTHM [Total Trihalomethanes]	N	Average: 5.3 Range: 5.2 - 5.4	ppb	NA	80

- ♦ We are currently on a reduced monitoring schedule and required to sample one quarter every year for Total Trihalomethanes and Haloacetic Acids in the distribution system.

VIOLATIONS – Hosanna Heights Water

TYPE: Bacteriological Monitoring	FROM:	TO:	CORRECTIVE ACTION:
Having an acute bacteriological Maximum Contaminant Level (MCL)	11/1/2015	11/30/2015	Adjusted the level of disinfectant and resumed bacteriological monitoring as required by state and federal regulations
Failed to conduct or report 4-log Compliance monitoring.	2/1/2015	2/28/2015	Resumed monitoring to state and federal levels.
Failed to resample invalid bacteriological samples	12/1/2015	12/31/2015	Resumed bacteriological monitoring as required by state and federal regulations

CONSUMER NOTICE

LEAD IN DRINKING WATER

Lead in drinking water, although rarely the sole cause of lead poisoning can significantly increase a person's total lead exposure, particularly the exposure of infants who drink baby formulas and concentrated juices that are mixed with water. The Environmental Protection Agency (EPA) estimates that drinking water can make up 20 percent or more of a person's total exposure to lead. Lead is unusual among drinking water contaminants in that it seldom occurs naturally in water supplies like rivers and lakes. Lead enters drinking water primarily as a result of the corrosion, or wearing away, of materials containing lead in the water distribution system and household plumbing. These materials include lead-based solder used to join copper pipe, brass and chrome plated brass faucets, and in some cases, pipes made of lead that connect your house to the water main (service lines). In 1986, Congress banned the use of lead solder containing greater than 0.2% lead, and restricted the lead content of faucets, pipes and other plumbing materials to 8.0%. When water stands in lead pipes or plumbing systems containing lead for several hours or more, the lead may dissolve into your drinking water. This means the first water drawn from the tap in the morning, or later in the afternoon after returning from work or school, can contain fairly high levels of lead.

STEPS YOU CAN TAKE TO REDUCE EXPOSURE TO LEAD IN DRINKING WATER

(A) Let the water run from the tap before using it for drinking or cooking any time the water in a faucet has gone unused for more than six hours. The longer water resides in your home's plumbing the more lead it may contain. Flushing the tap means running the cold water faucet until the water gets noticeably colder, usually about 15-30 seconds. If your house has a lead service line to the water main, you may have to flush the water for a longer time, perhaps one minute, before drinking. Although toilet flushing or showering flushes water through a portion of your home's plumbing system, you still need to flush the water in each faucet before using it for drinking or cooking. Flushing tap water is a simple and inexpensive measure you can take to protect your family's health. It usually uses less than one or two gallons of water. To conserve water, fill a couple of bottles for drinking water after flushing the tap, and whenever possible use the first flush water to wash the dishes or water the plants or other than consumptive purposes.

(B) Do not to cook with, or drink water from the hot water tap. Hot water can dissolve more lead more quickly than cold water. If you need hot water, draw water from the cold tap and heat it on the stove.

(C) The steps described above will reduce the lead concentrations in your drinking water. However, if you are still concerned you may wish to purchase bottled water for drinking and cooking.

(D) You can consult a variety of sources for additional information. Your family doctor or pediatrician can perform a blood test for lead and provide you with information about the health effects of lead.

MAXIMUM CONTAMINANT LEVEL GOAL AND LEAD ACTION LEVEL DEFINITIONS

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. The Environmental Protection Agency has set the Maximum Contaminant Level Goal at zero. The MCLG allows for a margin of safety.

Action level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow. The Environmental Protection Agency has set the lead action level at 0.015 milligrams per liter (mg/L), or 15 parts of lead per one billion parts of water. The action level is a 90th percentile value calculated from 10 percent of the water system samples with the highest concentration of lead. In order for the action level to be triggered, it requires that 10 percent or more of the water samples exceed 0.015 mg/L of lead.

HELPFUL STATE, LOCAL AND ANALYTICAL AGENCIES

(A) Hosanna Heights Water at 870-625-7483 can provide you with information about your community's water supply, and a list of local laboratories that have been certified by EPA for testing water quality.

(B) The Arkansas Department of Health at 1-800-462-0599 or 1-501-661-2000 and your local County Health Unit can provide you with information about the health effects of lead.

(C) A few laboratories you can call to have your water tested for lead:

American Interplex Corporation 501-224-5060

RESULTS OF TAP SAMPLING

Please call us to find out the results of your home or business if you participated in lead and copper tap sampling program (589-3760).

PWS ID	System name	Site ID	Test Date	Lead Results	Unit	Copper Results	Unit
884	Hosanna Heights Water	884YL005	8/11/2015	0.001	mg/L	0.03	mg/L
884	Hosanna Heights Water	884YL008	8/11/2015	0.002	mg/L	0.02	mg/L
884	Hosanna Heights Water	884YL009	8/11/2015	0.002	mg/L	<0.02	mg/L
884	Hosanna Heights Water	884YL0010	8/11/2015	<0.001	mg/L	<0.02	mg/L
884	Hosanna Heights Water	884YL0011	8/11/2015	0.001	mg/L	<0.02	mg/L