

# 2022 ERAVE Usability Survey Findings



## I find the system unnecessarily complex.

Regarding the complexity of the ERAVE system, participants were evenly split between unnecessarily complex and not unnecessarily complex.

Most participants were satisfied with ERAVE reporting capabilities, believed ERAVE was a faster method of reporting EHDI information and did not feel as though intensive training was required to use the system.

## Identify functionalities you feel are missing in ERAVE.

Most participants opted not to provide a response (86.9%). Participants that did respond requested:

- Additional options for reporting evaluation results, such as toneburst bone conduction thresholds.
- Improvements to the organization of the system.

## Additional Comments

Participants stated:

- Hearing screening results are easier to report than diagnostic results.
- Unaware test results indicating further changes in hearing should be submitted.
- Delays in reporting timeliness is attributed to the nature of clinics not always allowing for data to be entered same day.

