



Arkansas Department of Health

4815 West Markham Street • Little Rock, Arkansas 72205-3867 • Telephone (501) 661-2000

Governor Sarah Huckabee Sanders

Renee Mallory, RN, BSN, Interim Secretary of Health

Jennifer Dillaha, MD, Director

Arkansas Department of Health Recognizes Healthcare Providers for Stroke Care Performance

July 2022 – June 2023 Program Year

Hospital awards are provided for Coverdell Defect-Free Stroke Care, documentation of stroke bands, and door to CT times. Emergency Medical Services (EMS) awards are provided for pre-notification of stroke patients and documentation of stroke bands. Regional awards are provided for stroke band documentation, pre-notification, and door to CT times. The transition of care awards honor organizations or individuals for the exceptional work they did with stroke patients and/or their families as part of the transition of care for the patient.

The three award categories are based on the level of adherence to the defect-free care measure:

- Diamond: 95%+
- Ruby: 90%-94.99%
- Pearl: 85%-89.99%

Congratulations to the following facilities for earning recognition:

DEFECT-FREE CARE:*

- Large (Bed Size > 150)
 - Diamond
 - St. Mary's Regional Medical Center
 - UAMS
 - Washington Regional Medical Center
 - Pearl
 - Baptist Health Medical Center – Little Rock
 - Mercy Hospital Fort Smith
- Medium (Bed Size 50 – 150)
 - Ruby
 - Johnson Regional Medical Center
 - Pearl
 - Conway Regional Medical Center
- Small (Bed Size < 50)
 - Diamond
 - Mercy Hospital Booneville
 - Ruby
 - St. Bernards Five Rivers Medical Center
 - Pearl
 - Chicot Memorial Medical Center
 - Mercy Emergency Department – Bella Vista

**To be eligible for a Defect-Free Care Award, a hospital must be stroke designated either through ADH or other accrediting body such as The Joint Commission. A hospital may also qualify for a Pearl award if performance is in the 75th percentile among its designation group.*

STROKE BAND DOCUMENTATION:

- Large (Bed Size > 150)
 - Ruby
 - Mercy Hospital Fort Smith
 - NEA Baptist Memorial Hospital – Jonesboro
 - St. Bernards Medical Center
 - White River Medical Center
 - Washington Regional Medical Center
 - Pearl
 - Baptist Health Medical Center – Little Rock
 - Baxter Regional Medical Center
- Medium (Bed Size 50 – 150)
 - Diamond
 - Mena Regional Health System
 - Saline Memorial Hospital
 - CHI St. Vincent
 - Ruby
 - Johnson Regional Medical Center
 - Conway Regional Medical Center
- Small (Bed Size < 50)
 - Diamond
 - Dardanelle Regional Medical Center
 - IZARD County Medical Center
 - Little River Memorial Health System
 - Mercy Hospital Booneville
 - Mercy Hospital Waldron
 - Ruby
 - Mercy Hospital Paris
 - St. Bernards Five Rivers Medical Center
 - White River Health Emergency Room – Cherokee Village
 - Pearl
 - Lawrence Memorial Hospital

DOOR TO CT TIMES:**

- Large (Bed Size > 150)
 - Ruby
 - Washington Regional Medical Center
 - Pearl
 - St. Mary's Regional Medical Center
 - Mercy Hospital Northwest Arkansas
 - NEA Baptist Memorial Hospital – Jonesboro
 - North Arkansas Regional Medical Center
 - Unity Health - White County Medical Center

DOOR TO CT TIMES:**

- Medium (Bed Size 50 – 150)
 - Diamond
 - Baptist Health Medical Center – Hot Spring County
 - Pearl
 - Great River Medical Center
 - Johnson Regional Medical Center
 - Siloam Springs Regional Hospital
- Small (Bed Size < 50)
 - Diamond
 - Delta Memorial Hospital
 - DeWitt Hospital
 - IZARD County Medical Center
 - Little River Memorial Hospital
 - Mercy Hospital Ozark
 - Mercy Hospital Paris
 - Mercy Hospital Waldron
 - South Mississippi County Regional Medical Center
 - Ruby
 - Chambers Memorial Hospital
 - Lawrence Memorial Hospital
 - Pearl
 - Chicot Memorial Medical Center
 - Ozark Health Medical Center
 - Mercy Hospital Booneville
 - St. Bernards Five Rivers Medical Center
 - Stone County Medical Center

***Data is filtered to only include cases documented to have a last known well to arrival time within 24 hours.*

EMS – STROKE BANDS:

- High (> 20 runs)
 - Diamond
 - Bentonville Fire Department
 - Central EMS
 - EASI
 - Jacksonville Fire Department
 - Med-Tech EMS – Conway County
 - MEMS
 - NARMC
 - NorthStar
 - Pope County EMS
 - ProMed
 - Sebastian EMS and Rescue
 - Spring River Paramedic Ambulance Service

EMS – STROKE BANDS:

- Ruby
 - Baptist Health Ambulance Service
 - City of Rogers Ambulance Service
 - Crittenden EMS
 - El Dorado Fire Department Ambulance
 - Fort Smith EMS
 - Madison County EMS
 - Southwest EMS
 - Vital Link
- Pearl
 - Johnson County EMS
 - LifeNet
 - Mercy EMS Benton County
 - Pinnacle EMS
 - Springdale Fire Department
- Low-Medium (3-20 runs)
 - Diamond
 - City of Des Arc Office of City Clerk
 - Crossett Fire Department
 - Gravette Fire Department
 - Greers Ferry Emergency Fund Inc.
 - Prim Fire and EMS
 - Riverside EMS – Marked Tree
 - Tuckerman Volunteer Ambulance Service
 - Ruby
 - Dumas EMS
 - McGehee Fire and Ambulance
 - Piggott Community Hospital EMS
 - Pearl
 - Eureka Springs Fire Department

EMS – PRE-NOTIFICATION:

- High (> 20 runs)
 - Diamond
 - Siloam Springs Fire Department
 - Pearl
 - Air Evac Lifeteam
 - Central EMS
 - El Dorado Fire Department Ambulance
 - Fulton County Hospital EMS
 - Jacksonville Fire Department
 - LifeNet
 - Logan County EMS
 - Newport Ambulance Service
 - Ouachita County Medical Center
 - Pea Ridge Fire Department
 - Southwest EMS

EMS – PRE-NOTIFICATION:

- Low-Medium (3-20 runs)
 - Diamond
 - Delta EMS, Inc.
 - Medical Transport Management, Inc.
 - Pafford Air of Mississippi
 - Pearl
 - Med Trans Corporation dba Hospital Wing
 - Mercy Life Line
 - Greers Ferry Emergency Fund Inc.

REGIONAL CARE – STROKE BAND DOCUMENTATION:

- Arkansas Valley
 - Regional Representatives: Mike Helms, Tim Hearn, Stephanie Parson
 - EMS: Air Evac (all services within region), Fort Smith EMS, Franklin County EMS, Johnson County EMS, Lavaca Fire and Rescue, Liberty EMS, Logan County EMS, Mercy Life Line 4 – Fort Smith (RSI), Pafford (all services within region) Pinnacle EMS, Pope County EMS, Russellville Fire Department, Sebastian County EMS (all services in region), Southwest EMS (all services within region), Survival Flight (all services within region), Tulsa Life Flight
 - Hospitals: Baptist Health Medical Center – Fort Smith, Chambers Memorial Hospital, Dardanelle Regional Medical Center, Fort Smith ER and Hospital, Johnson Regional Medical Center, Mena Regional Health System, Mercy Hospital Booneville, Mercy Hospital Fort Smith, Mercy Hospital Ozark, Mercy Hospital Paris, Mercy Hospital Waldron, St. Mary's Regional Medical Center

REGIONAL CARE – PRE-NOTIFICATION:

- Arkansas Valley
 - Regional Representatives: Mike Helms, Tim Hearn, Stephanie Parson
 - EMS: Air Evac (all regional services), Fort Smith EMS, Franklin County EMS, Johnson County EMS, Lavaca Fire and Rescue, Liberty EMS, Logan County EMS, Mercy Life Line 4 – Fort Smith (RSI), Pafford (all regional services) Pinnacle EMS, Pope County EMS, Russellville Fire Department, Sebastian County EMS (all services in region), Southwest EMS (all services within region), Survival Flight (all regional services), Tulsa Life Flight
 - Hospitals: Baptist Health Medical Center – Fort Smith, Chambers Memorial Hospital, Dardanelle Regional Medical Center, Fort Smith ER and Hospital, Johnson Regional Medical Center, Mena Regional Health System, Mercy Hospital Booneville, Mercy Hospital Fort Smith, Mercy Hospital Ozark, Mercy Hospital Paris, Mercy Hospital Waldron, St. Mary's Regional Medical Center

REGIONAL CARE – DOOR TO CT (FILTERED WITHIN 24 HOURS OF LAST KNOWN WELL):

- Northeast
 - Regional Representatives: Mark Holden, John Plumley, Kacey Wood
 - EMS: Air Evac (all regional services), Arkansas Excellent Transport, Arkansas Methodist (all services within region), Blytheville Emergency Squad, City of Des Arc Office of City Clerk, Crittenden EMS (all regional services), Delta EMS, Emerson Ambulance Services (all regional services), EMSA, Hospital Wing (all regional services), Le Bonheur Methodist – Pedi-Flite, Medic One (all regional services), NUCOR (all regional services), Pafford (all regional services), ProMed (all regional services), Riverside Ambulance (all regional services), Southern Care, Southern Paramedic (all regional services), Survival Flight (all regional services), Trumann Fire Department, West Memphis Fire Department, Wheatley Volunteer Ambulance
 - Hospitals: Arkansas Methodist Medical Center, Baptist Memorial Hospital – Crittenden, CrossRidge Community Hospital, Forrest City Medical Center, Great River Medical Center, Helena Regional Medical Center, Methodist University Hospital, NEA Baptist Memorial Hospital, Piggott Community Hospital, SMC Regional Medical Center, St. Bernards Five Rivers Medical Center, and St. Bernards Medical Center

TRANSITION OF CARE AWARD

Natalie Labit – Baptist Health Medical Center Little Rock

Mike Helms – Johnson Regional Medical Center

NorthStar EMS – White County

